



City of Merced - 12/18/2025

Order Form - City of Merced, CA

Account Rep Email	Cade Gunnell cade.gunnell@smarsh.com	Customer Service Address	City of Merced, CA 678 W 18th St Merced, California 95340-4708
Company	Smarsh Inc.	Billing Contact	Aarin Garrison
Prepared on	18-Dec-2025	Contact Phone	(209) 385-6961
Valid until	28-Jan-2026	Contact Email	garrisona@cityofmerced.org
Start Date	Upon Execution Date	Technical Contact	Aarin Garrison
Subscription Term	12 Months		
Billing Frequency	Annual		
Order Type	Contract		

Services	Unit Price	Minimum Quantity	Minimum Commitment
Smarsh Support			
Professional Support - Basic		1	
Smarsh University			
Smarsh U - SMB - Web Access	\$434.50	1	\$434.50
Unified			
Platform - Professional Archive - SMG	\$680.00	1	\$680.00
AT&T Mobile Message - Professional Archive Capture	\$96.00	7	\$672.00
Facebook - Professional Archive Capture	\$68.00	6	\$408.00
Instagram - Professional Archive Capture	\$68.00	5	\$340.00
LinkedIn - Professional Archive Capture	\$96.00	1	\$96.00
Twitter - Professional Archive Capture	\$558.00	2	\$1,116.00
Verizon - Professional Archive Capture	\$88.80	340	\$30,192.00
YouTube Basic - Professional Archive Cloud Capture	\$12.60	506	\$6,375.60
Onboarding - Professional Archive - QuickStart		7	\$2,240.00
Onboarding - Professional Archive - SSO		1	\$432.00
Nuclei			
TikTok - Professional Archive Nuclei	\$92.00	60	\$5,520.00
Onboarding - Nuclei - Voice/Text		1	\$3,850.00
Annual Recurring Service Fees Subtotal			\$45,834.10
One-Time Fees Subtotal			\$6,522.00
Contract Total			\$52,356.10

Notes



Terms & Conditions

The Services are subject to the terms and conditions of this Order Form and (i) the Smarsh Service Agreement available at www.smarsh.com/legal/ServiceAgreement (ii) the Service Specific Terms referenced in or attached to this Order Form, and (iii) any exhibits or attachments to this Order Form that may amend, supersede, or append the terms referenced herein (collectively "Agreement"):

TERM

The Term of the Services will begin on the Start Date set forth on the first page of this Order Form, or if no Start Date is stated, the execution date of this Order Form, and will continue for the Subscription Term specified on the first page of this Order Form. For Services added during Client's existing Term, the Term of the Services will sync to and co-terminate upon Client's Renewal Date set forth above. Renewal of the Services is subject to the terms of the Agreement.

INVOICING

The Recurring Service Fees and One-Time Fees ("Fees") will be invoiced at the billing frequency set forth on the first page of this Order Form. For usage overages, Smarsh will invoice Client for any usage over the minimum quantities at the same per unit rate as indicated in the first page of this Order Form on a regular basis in arrears. Client agrees that the Recurring Services Fees set forth in this Order Form are Client's minimum commitment for the Term.

DATA MANAGEMENT FEES – PROFESSIONAL ARCHIVE

If not priced above or set forth on a separate Order Form between Smarsh and the Client for the applicable data management services requested by the Client, the following standard data import, conversion (if applicable), and storage Fees for data imports Client's Professional Archive shall apply to data imports during the Client's term:

Data Imports - One-time Fee (25 GB Minimum)	\$10.00/GB
Import Data Conversion Fee (25 GB Minimum)	\$3.00/GB
Data Storage – Annual	\$2.50/GB