

§ 150.306 CLASSIFICATION OF HOTELS BY CFS ROOM RATIO.

(A) By September 30 of each calendar year, the DCO shall determine the calls for service (CFS) room ratio of all hotels located within the city during the previous 12-month period, or during actual operations if fewer than 12 months during the previous 12-month period.

(B) Based upon the CFS room ratio determined by the DCO, all hotels shall be classified during the successive year according to the following tier system:

- (1) Tier 1. Less than or equal to 1.0 CFS/room/year; or
- (2) Tier 2. Greater than 1.0 CFS/room/year.

(C) A newly constructed or converted hotel which has not previously operated in the city shall be presumed to be a tier 1 hotel until the next September 30 registration period.

(D) Upon adoption of this subchapter, all hotels shall be classified as tier 1 hotels until September 30 of the following calendar year, at which point they will be classified in accordance with this subsection.

(E) By September 30 of each calendar year, the DCO shall notify each hotel owner and/or operator within the city, in writing delivered by personal service, certified mail or other method which provides confirmation of delivery, of the CFS room ratio which shall be used as the classification for that hotel for that ensuing lodging permit year. The DCO shall provide periodic updates to each hotel owner and/or operator on at least a quarterly basis, listing CFS tracked during the period.

(F) The notices specified in subsection (E) shall include:

- (1) The classification assigned to the hotel;
- (2) As allowed by law, data specifying the types of CFS identified as having occurred on the property during the period reviewed, including the incident numbers assigned to such CFS and the date and time of each call, to allow the owner to understand the basis of the designation;
- (3) The requirement of a mandatory inspection to be conducted by the DCO; and
- (4) The opportunity and procedures by which the owner may challenge the data provided to the owner pursuant to this subsection upon which the designation is based.

(G) Upon notice of initial classification or reclassification, the owner or operator shall have ten days from the date of notice to show proof to the DCO that the CFS Room Ratio is erroneous. After receipt of such information from the owner or operator, the DCO shall classify the hotel as a tier 1 or tier 2 within ten days of receipt of such information. The owner or operator may appeal the DCO's decision in accordance with this chapter.

(H) The owner or operator shall have 30 days from the date of notice of tier classification or reclassification (or from the date of the decision of the appeal if there was an appeal) to implement completely the changes in operation required by the revised classification. Failure to comply with this provision may result in revocation of the lodging permit.

(Ord. 798-C.S., passed 10-1-13) Penalty, see § 150.999