

EXHIBIT A

Scope of Work

3.1 Central Square Naviline Legacy ERP Application Support (Primary Scope)

Provide functional and technical support for the Central Square Naviline legacy ERP application, which constitutes the majority of work under this contract. Modules supported include but are not limited to (GMBA, AR, AP, P-CARD, MR, OP,CR, CODE, FLEET, OMS, BP, WO, UB, CIS, C2GG3,Congos, DMS)

Support City-developed and City-maintained custom modifications to the Naviline application written in RPG II/FREE. The City maintains approximately 100 custom modules, which are largely stable. Historically, when the system was in full production, fewer than three (3) modifications per year required changes. Support is therefore expected to focus primarily on analysis, troubleshooting, and minor updates, rather than ongoing redevelopment.

Analyze, troubleshoot, and resolve application-level issues impacting ERP operations.

Assist City staff with functional questions, issue analysis, and problem resolution related to Naviline.

3.2 Ad Hoc Reporting Support

Develop, modify, and produce ad hoc reports from the Naviline ERP system and associated data sources.

Assist City staff with data extraction, formatting, validation, and reconciliation.

Troubleshoot report logic and data anomalies related to ERP reporting.

3.3 IBM iSeries Application Configuration Support (Limited)

Provide application-level coordination and advisory support related to the IBM iSeries environment as it pertains directly to the Central Square Naviline ERP application.

Act as a technical liaison between the City and the third-party hosting provider by analyzing application requirements and communicating configuration needs, recommendations, and impacts to the hosting provider.

Assist the City in identifying, documenting, and validating application-related configuration requirements when the exact technical changes are not fully known in advance.

Support troubleshooting efforts by working collaboratively with City IT staff and the hosting provider to isolate application-related issues and confirm resolution, including API's.

The Contractor shall not perform direct system administration or infrastructure changes within the hosted IBM iSeries environment.

3.4 Vendor and Ticket Coordination

Work directly with Central Square on all support tickets created by the City related to the Naviline ERP application.

Collaborate with City staff on tickets created for the legacy IBM iSeries and ERP environment.

Provide technical analysis, documentation, and diagnostic information necessary to support vendor resolution.

Level of Effort

Services are expected to average less than five (5) hours per week.

No minimum number of hours is guaranteed.

All work must be pre-authorized by the City.

EXHIBIT B

PRICING SCHEDULE

**City of Merced RFP # 03062026A
Thor, Inc. RFP for Legacy ERP (Central Square Naviline) Application Support
Submitted by Thor, Inc. March 3, 2026**

Proposer shall submit pricing in a separate sealed envelope.

- Pricing shall be proposed on an hourly rate basis only.
- A single, all-inclusive hourly rate shall apply for each contract year.
- The proposed hourly rate shall be the sole rate charged for all services performed under this Agreement, regardless of task, urgency, day of week, or time of day.
- No differential, premium, overtime, after-hours, weekend, holiday, expedited, or “rush” rates shall be permitted or billed.
- Pricing proposal shall also show cost summary as listed below.
- Proposal shall be signed and dated.

Cost Summary

Costs	Total
Year 1 Per Hour Rate	\$139/hour
Year 2 Per Hour Rate	\$145/hour
Year 3 Per Hour Rate	\$151/hour
Year 4 Per Hour Rate	\$157/hour
Year 5 Per Hour Rate	\$163/hour
Other (specify)	
Other (specify)	
Total:	

The undersigned acknowledges receipt of the referenced RFP and/or Addenda and offers and agrees to furnish the articles and/or services specified on behalf of the proposer indicated below, in accordance with the specifications, terms and conditions of this RFP and Proposal Acknowledgement, for the pricing indicated on the Pricing Schedule.

Company Name (Proposer):	Thor, Inc.
By (Person Submitting Proposal): (Print)	
By (Person Submitting Proposal): (Signature)	
Title of Person Submitting Proposal:	
Business Address (City/State/Zip):	
Email Address:	
Telephone Number:	
Date / Company Name (Proposer)	