



Department of General Services  
Procurement Division  
707 Third Street, 2<sup>nd</sup> Floor  
West Sacramento, CA 95605-2811

State of California  
**STATEWIDE CONTRACT**  
**USER INSTRUCTIONS**  
**MANDATORY**

**\*Supplement 3\***  
**\*Incorporates Supplements 1-3\***

ISSUE AND EFFECTIVE DATE: **\*March 16, 2023\***  
CONTRACT NUMBER: 1-22-70-37  
DESCRIPTION: PC Goods - Panasonic Rugged Laptops  
CONTRACTOR: CDW-Government LLC. (CDW-G)  
CONTRACT TERM: 07/01/2022 through 06/30/2025  
STATE CONTRACT ADMINISTRATOR: Lynne Edison  
(279) 946-8417  
[Lynne.Edison@dgs.ca.gov](mailto:Lynne.Edison@dgs.ca.gov)

The contract user instructions, products, and pricing are included herein. All purchase documents issued under this contract incorporate the contract terms and applicable California General Provisions:

[IT General Provisions, rev 09/05/2014](https://www.dgs.ca.gov/-/media/7DC4270A6D324C8FB923562A0AC482AD.ashx)

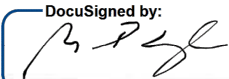
(<https://www.dgs.ca.gov/-/media/7DC4270A6D324C8FB923562A0AC482AD.ashx>)

Cal eProcure link: [www.caleprocure.ca.gov](http://www.caleprocure.ca.gov)

**ORDER PLACEMENT INFORMATION**

<b>Mailing Address:</b> CDW-Government LLC (CDW-G) <b>*75 Tri State International Lincolnshire, IL 60069*</b>	<b>Fax/Email:</b> Fax: <b>*(312) 705-9168*</b> Email: <b>*CAState@cdwg.com*</b>	<b>Contact Information:</b> CDW-Government LLC (CDW-G) <b>*Luke Anderson*</b> Phone: <b>*(847) 419-7416*</b> Email: <b>*lukeand@cdwg.com*</b>
<p>Contractor Website: <a href="https://www.cdwg.com/DGS">https://www.cdwg.com/DGS</a> OEM MSRP/Price List is contained within the Contractor's website.</p>		

APPROVED AS TO FORM:

DocuSigned by:  
BY:   
City Attorney

06/16/2023 | 3:12 PM PDT

Date

STATE OF CALIFORNIA  
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All changes to most recent Supplement are in ***bold red italic***. Additions are enclosed in asterisks; deletions, if required, are enclosed in brackets.

**SUMMARY OF CHANGES**

<b>Supplement Number</b>	<b>Description/Sections</b>	<b>Supplement Date</b>
<b><i>*3*</i></b>	<p><b><i>*Subject contract for PC Goods, Panasonic, is hereby modified to reflect the following changes:</i></b></p> <ul style="list-style-type: none"> <li>➤ <b><i>Order Placement Information: Contact information has been updated.</i></b></li> <li>➤ <b><i>Article 4 SB/DBVE Off-Ramp Provision: Update Evaluation and Off Ramp Documentation sections.</i></b></li> <li>➤ <b><i>Article 9: Contact information has been updated.</i></b></li> <li>➤ <b><i>Article 18: Contact information has been updated.</i></b></li> <li>➤ <b><i>Attachment A – Contract Pricing: Update products listed in Semi-Rugged (SRL) category and descriptions for SRL Configurations*</i></b></li> </ul>	<b><i>*3/16/2023*</i></b>
2	<p>Subject contract for PC Goods, Panasonic, is hereby modified to reflect the following changes:</p> <ul style="list-style-type: none"> <li>➤ Article 17: Clarify purchasing guidelines for optional accessories, VAS, and extended warranties.</li> </ul> <p>Article 47: Clarify that all VAS are included for the 25 percent DVBE participation spend.</p>	10/12/2022
1	<p>Subject contract for PC Goods, Panasonic, is hereby modified to reflect the following changes:</p> <ul style="list-style-type: none"> <li>➤ Article 4: Update SCM Volume reference</li> <li>➤ Article 12: Add timeframe for quotes.</li> <li>➤ Article 17: Clarify minimum order requirements</li> <li>➤ Article 32: Contractor contract administrator has been changed</li> <li>➤ Attachment A: Add Microsoft Auto-Pilot Service/Registration to the VAS; update OEM URL background links; correct Unit of Measure for D&amp;L and Emergency Services.</li> </ul>	8/18/2022
N/A	Original Contract Posted	7/1/2022

**All other terms and conditions remain the same.**

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**1. SCOPE**

The State's contract with CDW-Government LLC. (CDW-G) (Contractor) provides Panasonic PC Goods, Rugged Laptops at contracted pricing to the State of California and local governmental agencies in accordance with the requirements of Contract # 1-22-70-37. The Contractor shall supply the entire portfolio of products as identified in the contract and will be the primary point of contact for data collection, reporting, and distribution of this contract to the State.

The contract term is for three (3) years with an option to extend the contract for two (2) additional one (1) year period or portion thereof. The terms, conditions, and prices for the contract extension option shall be by mutual agreement between the Contractor and the State. If a mutual agreement cannot be met the contract may be terminated at the end of the current contract term.

**2. CONTRACT USAGE/RULES**

**A. State Departments**

- The use of this contract is mandatory for all State of California departments.
- State departments must adhere to all applicable State laws, regulations, policies, best practices, and purchasing authority requirements, e.g., California Codes, Code of Regulations, State Administrative Manual, Management Memos, and State Contracting Manual Volume 2, as applicable.
- Prior to placing orders against this contract, State departments must have been granted IT purchasing authority by the Department of General Services, Procurement Division (DGS-PD) for the use of this statewide contract. State departments that have not been granted purchasing authority by DGS-PD for the use of the State's statewide contracts may contact DGS-PD's Purchasing Authority Management Section by e-mail at [pams@dgs.ca.gov](mailto:pams@dgs.ca.gov).
- State departments must have a Department of General Services (DGS) agency billing code prior to placing orders against this contract. Ordering departments may contact their Purchasing Authority contact or their department's fiscal office to obtain this information.

**B. Local Governmental Agencies**

- Local governmental agency use of this contract is optional.
- Local government agencies are defined in Public Contract Code Chapter 2, Section 10298 (a) (b) and 10299 (b); this includes the California State Universities (CSU) and University of California (UC) systems, K-12 schools and community colleges empowered to expend public funds for the acquisition of products While the State makes this contract available to local governmental agencies, each local governmental agency should determine whether this contract is consistent with its procurement policies and regulations.

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- Local governmental agencies shall have the same rights and privileges as State departments under the terms of this contract. Any local governmental agencies desiring to participate shall be required to adhere to the same responsibilities as do State departments and have no authority to amend, modify or change any condition of the contract.
  - A DGS issued billing code is not required for local governmental agencies to place orders against this contract.
- C. Unless otherwise specified within this document, the term “ordering agencies” will refer to all State departments and/or local governmental agencies eligible to utilize this contract. Ordering and/or usage instructions exclusive to State departments or local governmental agencies shall be identified within each section.

### **3. DGS ADMINISTRATIVE FEES**

#### **A. State Departments**

The DGS will bill each State department an administrative fee for use of this statewide contract. The administrative fee should NOT be included in the order total, nor remitted before an invoice is received from DGS.

Current fees are available online in the [Price Book & Directory of Services](https://www.dgs.ca.gov/OFS/Price-Book) (<https://www.dgs.ca.gov/OFS/Price-Book>) (go to Price Book Download and click on Purchasing under Procurement Division).

#### **B. Local Governmental Agencies**

For all local government agency transactions issued against the contract, the Contractor is required to remit the DGS-PD an Incentive Fee of an amount equal to 1.25 percent of the total purchase order amount excluding taxes and freight. This Incentive Fee shall not be included in the local governmental agency's purchase price, nor invoiced or charged to the local governmental agency. All prices quoted to local governmental agencies shall reflect State contract pricing, including any and all applicable discounts, and shall include no other add-on fees.

### **4. SB/DVBE OFF-RAMP PROVISION**

This contract is **mandatory** for use by all State of California departments except when the “SB/DVBE Off-Ramp” provision is utilized. The SB/DVBE Off-Ramp provision allows a State department to, at its option, purchase contract items from a certified Small Business (SB), including a “microbusiness” (MB), or a Disabled Veteran Business Enterprise (DVBE) in accordance with the rules outlined within this document.

The rules outlined herein are exclusive to this contract and do not affect any other contract. Departments **may not** use the SB/DVBE Off-ramp provision to buy outside of the mandatory statewide contract if the rules cannot be applied. In these situations, the purchase must be made through the mandatory statewide contract.

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**A. SB/DVBE Off-ramp Provision Usage Rules**

In order to utilize the SB/DVBE Off-ramp provision, departments must comply with the following usage rules:

Requirement	Description / Procedure
<b>Purchasing Authority</b>	Departments must have approved Purchasing Authority Category for SB/DVBE Option per GC Section 14838.5(a) granted by the DGS-PD in order to utilize the SB/DVBE Off-Ramp provision as identified within the statewide contract.
<b>Transaction Limits</b>	Transactions must be less than \$250,000 excluding sales and use tax, finance charges, postage, and handling charges.
<b>Supplier Certifications</b>	SB/DVBE Offramp purchases must be made to a supplier with a current California SB or DVBE certification. State departments can verify certifications at the following website: <a href="http://www.caleprocure.ca.gov">www.caleprocure.ca.gov</a>
<b>Price Quotations</b>	<p>Departments must obtain price quotations from <b>California-certified SB, MB, or DVBE supplier(s)</b> as follows:</p> <ul style="list-style-type: none"> <li>➤ For purchases between <u>\$0 and under \$5,000</u>, departments must obtain at least <b>one (1)</b> phone quote or written quote from a Certified SB/DVBE.</li> <li>➤ For purchases between <u>\$5,000 and under \$250,000</u>, departments must obtain at least <b>two (2)</b> price quotations. Refer to SCM Volume 2, Section 1601.1. <b>Quotes must be obtained from suppliers of the same certification type (SB or DVBE).</b></li> </ul>
<b>Evaluation</b>	<p>State departments must document in the procurement file that the products being purchased are:</p> <ol style="list-style-type: none"> <li>1) <u>The same brand and model</u> as the products available from the statewide contract including product description, functional requirements, and manufacturer warranties as provided in the statewide contract; <u>and</u></li> <li>2) <b><i>*Within 5 percent of the pricing offered from the total order value before taxes.*statewide contract for the equivalent products based on the</i></b></li> </ol>

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Requirement	Description / Procedure
<b>Identifying Off Ramp purchases</b>	<p>Departments electing to exercise the Off Ramp provision by conducting a Fair and Reasonable or SB/DVBE Option purchase, must identify use of the Off Ramp provision as follows:</p> <p><b><u>FISCAL Purchase Orders</u></b></p> <p>Select the appropriate acquisition method (Fair and Reasonable or SB or DVBE Option – COMPETITIVE). Do not select a LPA Contract ID. In the PO Reference field, enter “OFF RAMP” and the LPA contract number the Fair and Reasonable or SB/DVBE Option is replacing.</p> <p><b><u>STD. 65 Purchasing Authority Purchase Orders</u></b></p> <p>On the STD. 65, enter “OFF RAMP” in the box titled “Leveraged Procurement Agreement No.” as shown in the example below.</p>

STATE OF CALIFORNIA - GENERAL SERVICES PROCUREMENT DIVISION			
<b>PURCHASING AUTHORITY PURCHASE ORDER</b>			
STD. 65 (REV. 7/2003)			
CONTRACT REGISTRATION NUMBER		AGENCY ORDER NUMBER	AMENDMENT NO.
CP1234567		12-HQ-0092	
SUPPLIER: The numbers identified above MUST be shown on Invoice & Packing Slip.		DATE	PAGE OF PAGE
		01/10/2012	1 1
S H I P T O	Department of General Services 707 3rd Street, 2nd Floor West Sacramento, CA 95605 Attn: Jane Doe (916) 375-1111	B I L L T O	Department of General Services 707 3rd Street, 2nd Floor West Sacramento, CA 95605 Attn: John Doe (916) 375-1111  AGENCY BILLING CODE 99999 PURCHASING AUTHORITY NUMBER 9G-0113-DGS-HQ1 LEVERAGED PROCUREMENT AGREEMENT NO. OFF RAMP

**B. Off Ramp Documentation**

Requirement	Description / Procedure
<b>Off Ramp Documentation</b>	<p>The procurement file must be documented to support the contract award and the action taken including the following documents:</p> <ul style="list-style-type: none"> <li>• Copy of Statewide Contract User Instructions in support of executing a SB/DVBE purchase outside of the mandatory contract.</li> <li>• Statewide contract pricing sheet, highlighting the equivalent products being purchased and used for evaluation.</li> <li>• SB or DVBE price quotes obtained.</li> <li>• SB or DVBE certification verification.</li> <li>• <b><i>*Authorized Reseller Letter (if applicable)*</i></b></li> </ul>

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Requirement	Description / Procedure
	Refer to SCM Volume 2 for additional documentation requirements.

**5. EXEMPT PURCHASES**

To purchase PC Goods equipment outside the contract requires an approved exemption from the State Contract Administrator. Please refer to [Hardware Contract Exemption](https://www.dgs.ca.gov/PD/Services/Page-Content/Procurement-Division-Services-List-Folder/Request-an-IT-Hardware-Contract-Exemption) (https://www.dgs.ca.gov/PD/Services/Page-Content/Procurement-Division-Services-List-Folder/Request-an-IT-Hardware-Contract-Exemption) for information and the required justification forms regarding the exemption process.

These special exemption purchases must be documented within the individual procurement file and will be acquired under the department-approved IT purchasing authority guidelines stated in the SCM Volume 2.

**6. PROBLEM RESOLUTION/SUPPLIER PERFORMANCE**

Ordering agencies and/or Contractor shall inform the State Contract Administrator of any technical or contractual difficulties encountered during contract performance in a timely manner. This includes and is not limited to informal disputes, supplier performance, outstanding deliveries, etc. The ordering agency should include all relevant information and/or documentation (e.g., purchase documents).

**7. CONTRACT ITEMS**

**A. Core Items**

All items in Attachment A, Contract Pricing, must meet or exceed all minimum technical requirements detailed in Attachment B, Minimum Technical Requirements. Option/Upgrades are intended to augment proposed configurations. Offers for core items at a lesser discount will not be considered.

Contractor shall provide the Value-Added Services (VAS) listed in Attachment A, Contract Pricing. A statement of work (SOW) may be required when some VAS are ordered.

An SOW is required for all purchases that include Deployment and Logistics (D&L). D&L is limited to the subtasks outlined in Attachment D, Deployment and Logistics Breakdown. The D&L subtasks are broken down into project based and product-based tasks. The product-based tasks have a per unit time-base assigned. The timeframes noted on Attachment D for product-based tasks cannot change. The timeframes for project-based tasks will depend on the scope of the project (number of units ordered, staggered delivery to a single or multiple locations, etc.). Ordering agencies should review the timeframes the Contractor is charging for project-based tasks to determine if they are appropriate.

Once a SOW is submitted to the Contractor, the Contractor shall use Attachment D, Deployment and Logistics Breakdown to identify the specific tasks they will performing as well as a time breakdown per task/unit. The Contractor's final D&L

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breakdown should be included in the SOW and the total hours should be listed on the quote. Subtasks not shown in the breakdown shall not be included in the D&L.

**B. Non-Core Products**

Only products meeting or exceeding the specifications of Attachment B, Minimum Technical Requirements, within the scope this contract may be purchased under this contract. Non-Core items meeting or exceeding the specifications may be quoted by the Contractor. The Contractor must submit non-core configurations to the State Contract Administrator for approval prior to quoting the non-core configuration as a contract item. The base criteria to consider non-core items are:

- All items are directly related to the common configuration.
- Items do not conflict with any other mandatory statewide commodities contract.

Non-Core Items must be offered at the same core discount appropriate for the product category group: Core Configuration, Option/Upgrade, and VAS groups. Offers for non-core items may be offered at a greater discount than the contract discount. Offers for non-core items at a lesser discount will not be considered.

Products outside the scope of this contract may not be purchased from this contract.

**8. SPECIFICATIONS**

All products listed on Attachment A, Contract Pricing, conform to Attachment B, PC Goods Specification, dated December 15, 2021.

**9. CUSTOMER SERVICE**

The Contractor will have a customer service unit that is dedicated to this contract. The customer service unit provides office and personnel resources for responding to inquiries, including telephone and email coverage weekdays during the hours of 8:00 a.m. - 5:00 p.m., PT.

The customer service unit shall be staffed with individuals that:

- Are trained in the requirements of this contract.
- Have the authority to take administrative action to correct problems that may occur

The Contractor's customer service unit shall respond to all customer inquiries within one (1) business day of initial contact.

Contact	Phone	Email
<b>*Luke Anderson*</b>	<b>*(847) 419-7416*</b>	<b>*<a href="mailto:lukeand@cdwg.com">lukeand@cdwg.com</a>*</b>

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**10. ELECTRONIC CATALOG/CONTRACT WEBSITE CONTENTS**

An Electronic Catalog / Contract Website specific to this contract is available and contains the following data elements at minimum:

- Detailed line-item descriptions of the products offered through this contract
- Warranty
- State-specific current contract pricing
- SB/DVBE participation information
- Quote generation
- Contractor's customer service contact information
- OEM/MSRP/Price List (current and archives)

**11. PRE-ORDER CONFIGURATION CONSULTATION (OFFER GENERATION)**

The Contractor shall provide pre-sale pre-order technical consultation and configuration assistance to ordering departments in order to ensure acquired configurations are operationally designed for the ordering agency's technology needs. Ordering agencies will ensure that the Contractor has been apprised on the technical needs of the systems and components acquired under the contract.

**12. OFFER FORMAT**

The Contractor shall provide an offer to ordering agencies in MS Excel spreadsheet format. Quotes from the Contractor must be effective for thirty (30) days after issuance. The quote must include the following data elements:

- |  |  |
|--|--|
| • Contractor Letterhead                            | • Manufacturer's Part Number/SKU             |
| • Quote "Prepared By" Name and Contact Information | • OEM Price List/Index Price                 |
| • Quote Number                                     | • Contract Discount                          |
| • Date of Quote                                    | • Contract Unit Price                        |
| • Ordering Agency Name                             | • Extended Price (Quantity x Contract Price) |
| • Ordering Agency Contact Person                   | • Subtotals of Taxable and Non-Taxable Items |
| • Contract Number                                  | • Rate and Calculated Tax                    |
| • Contract Line-Item Number (CLIN)                 | • Applicable Fees                            |
| • Quantity   | • Grand Total                                |
| • Core/Non-Core (Y/N)                              |  |
| • Description of Item                              |  |

**13. PRODUCT SUBSTITUTIONS**

Products and configurations meeting or exceeding the category requirements shall be available throughout the duration of the contract term. The contract provides for technology refresh as models are discontinued or cease production and must be approved by the State Contract Administrator. These changes will be made in the form of a contract supplement and will not be effective until the supplement's release.

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The Contractor shall not substitute products or configurations or modify catalog information without written approval from the State Contract Administrator.

The Contractor will maintain the contract discount as bid throughout the original term of the contract and any extensions, including upon approved substitution.

If no substitute product is available that meets or exceeds the specifications due to fundamental technology or market change, the State may alter the common configurations to meet the updated marketplace standards. Obsolescence of a configuration may be determined at the discretion of the State.

Items with the same model number or SKU available elsewhere on the contract shall be made available to the State at the highest discount.

**14. PROMOTIONAL PRICING**

During special pricing promotions, the Contractor shall offer the ordering agency the promotional pricing or the discount percentage off list, whichever is lower.

The Contractor shall notify the State Contract Administrator of all promotional pricing changes. Notification shall include at a minimum:

- Promotion start and end dates
- Models, products, and services included in the promotion
- Promotional pricing

Promotional pricing shall not be cause for a permanent change in pricing. Promotional pricing shall not be cause for Contractor refresh.

Promotional items shall come with all benefits of the statewide contract terms and conditions and shall include all provisions such as warranty and delivery.

**15. STATE AGENCY INFORMATION TECHNOLOGY CERTIFICATION REQUIREMENT**

This requirement does not apply to local government agencies.

For State departments, a signed certification of compliance with state information technology (IT) policies is required for all IT acquisitions of hardware, software, and services that cost \$5,000 or more. The policy and required format is provided in SAM Section 4819.41.

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**16. PURCHASE EXECUTION**

**A. State Departments**

**1) Std. 65 Purchase Documents**

State departments not transacting in FISCAL must use the Purchasing Authority Purchase Order (Std. 65) for purchase execution. An electronic version of the Std. 65 is available at the [Office of State Publishing web site](https://www.dgsapps.dgs.ca.gov/osp/StatewideFormsWeb/Forms.aspx) (<https://www.dgsapps.dgs.ca.gov/osp/StatewideFormsWeb/Forms.aspx>) (select STD Forms).

All Purchasing Authority Purchase Orders (Std. 65) must contain the following:

- Agency Order Number (Purchase Order Number)
- Ordering Agency Name
- Agency Billing Code
- Purchasing Authority Number
- Leveraged Procurement Number (Contract Number)
- Supplier Information (Contact Name, Address, Phone Number, Fax Number, E-mail)
- Line-Item number
- Quantity
- Unit of Measure
- Commodity Code Number
- Product Description
- Unit Price
- Extension Price

**2) FISCAL Purchase Documents**

State departments transacting in FISCAL will follow the FISCAL procurement and contracting procedures.

**3) Blanket Orders**

The use of blanket purchase orders against this statewide contract is not allowed.

**B. Local Governmental Agencies**

Local governmental agencies may use their own purchase document for purchase execution. The purchase documents must include the same data elements as listed above (Exception: Purchasing Authority Number and Billing Code which are used by State departments only).

**17. MINIMUM ORDER**

This contract contains a minimum order of one (1) complete configuration (i.e., desktop, laptop, etc.).

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VAS cannot be purchased as a stand-alone item. VAS can only be purchased with the purchase of a complete configuration. If an ordering agency determines there is a need for VAS and it was not included on their initial PO, the ordering agency may purchase after the initial PO, but it can be only for product purchased from this contract.

Optional Accessories cannot be purchased as stand-alone items. They can only be purchased with the purchase of a complete configuration. If an ordering agency determines there is a need for these items and they were not included on their initial PO, the ordering agency may purchase these items after the initial PO, but it must be within ninety (90) days of the initial PO and the items must be for the product purchased from the contract only.

Extended Warranties may be purchased after the initial PO if purchased prior to the current warranty's expiration. Extended Warranties can only be purchased for product purchased from this contract.

If agencies are unable to amend the initial PO, they may issue a new PO as long as it is tied back to the initial PO (i.e., comment included on new PO). Additional and/or amended PO's must be issued prior to contract expiration.

## 18. ORDERING PROCEDURE

Ordering agencies are to submit appropriate purchase documents directly to the Contractor via one of the following ordering methods:

- U.S. Mail
- Facsimile
- Email

The Contractor's Order Placement Information is as follows:

ORDER PLACEMENT INFORMATION		
U.S. Mail: CDW-Government LLC. <b>*75 Tri State International Lincolnshire, IL 60069*</b>	Facsimile: <b>*(312) 705-9168*</b>	Email: <b><u>*CAState@cdwg.com*</u></b>

When using any of the ordering methods specified above, all State departments must conform to proper State procedures.

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**19.ORDER ACCEPTANCE**

The Contractor shall accept orders from any ordering agency. The Contractor shall not accept purchase documents for this contract that:

- Are incomplete
- Contain non-contract items or items outside the scope of the contract
- Contain non-contract terms and conditions

The Contractor must not refuse to accept orders from any ordering agency for any other reason without written authorization from the State Contract Administrator.

**20.ORDER RECEIPT CONFIRMATION**

The Contractor will provide ordering agencies with an email or facsimile order receipt confirmation within forty-eight (48) hours of receipt of purchase document. The Order Receipt Confirmation shall include the following information:

- Contractor's Order Number
- Ordering Agency Name
- Agency Order Number (Purchase Order Number)
- Description of Goods
- Total Cost
- Anticipated Delivery Date
- Identification of any Out of Stock/Discontinued Items

**21.OUT OF STOCK REMEDY**

Upon receipt of an order acknowledgment identifying out of stock items, the ordering agencies shall have the following options:

- Request a back order
- Cancel the item from the order with no penalty

The Contractor will provide notification to the ordering agencies regarding out-of-stock items which have been back ordered.

Under no circumstance is the Contractor permitted to make substitutions with non-contract items or unauthorized products.

**22.DISCONTINUED ITEM REMEDY**

Upon receipt of an order acknowledgment identifying discontinued items, the ordering agencies shall have the following options:

- Amend purchase document to reflect State-approved substitute item (per Section 13, Product Substitutions)
- Cancel the item from the order

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Under no circumstance is the Contractor permitted to make substitutions with non-contract items or unauthorized products without approval from the State Contract Administrator.

**23. DELIVERY SCHEDULES**

Delivery for orders placed against this contract shall be in accordance with the following:

A. Locations

Deliveries are to be made (statewide) to the location specified on the individual purchase order, which may include, but not limited to inside buildings, high-rise office buildings, and receiving docks.

B. Schedule

Delivery of ordered product shall be completed in full within thirty (30) calendar days after receipt of an order (ARO) unless otherwise agreed to by the ordering agency. Due to the current market conditions, actual delivery schedules may exceed the thirty (30) day delivery requirement. Departments are required to work with Contractors on delivery timelines. If there are any questions, please contact the State Contract Administrator.

Since receiving hours for each ordering agency will vary by facility, it will be the Contractor's responsibility to check with each ordering agency for their specific delivery hours before delivery occurs. The Contractor must notify the ordering agency within twelve (12) hours of scheduled delivery time, if delivery cannot be made within the time frame specified on the Order Receipt Confirmation.

The Contractor is requested to make deliveries in Los Angeles County, Orange County, San Bernardino Metropolitan Area, and San Diego Metropolitan Area during off-peak hours. Off-peak hours are Monday through Friday, 10:00 AM to 4:00 PM PT.

C. Security Requirements

Deliveries may be made to locations inside secure grounds that require prior clearances or special entry procedures to be followed for delivery drivers.

Security procedures may vary from facility to facility. The Contractor will be responsible for contacting the secure location for security procedures, hours of operation for deliveries and service, dress code, and other rules of delivery.

Deliveries that are delayed due to drivers not being cleared to enter secure grounds may be cause for contract default.

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**24.FREE ON BOARD (F.O.B.) DESTINATION**

All prices are F.O.B. destination, freight prepaid by the Contractor, to the ordering agency's final receiving point. Responsibility and liability for loss or damage for all orders will remain with the Contractor until final inspection and acceptance, when all responsibility will pass to the ordering agency, except the responsibility for latent defects, fraud, and the warranty obligations.

**25.PALLETS**

Unless otherwise specified on the ordering agency's purchase order document, standard commercially available pallet sizes should be used. All pallets shall be of sturdy construction and adequate condition to assure delivery of the goods without damage to the goods or safety hazards.

Exchange pallets may be available; however, the State assumes no responsibility for the availability to exchange pallets. Delivery drivers shall not remove more pallets from the location than delivering at time of delivery.

**26.SHIPPED ORDERS**

All shipments shall be in accordance with the General Provisions, Article 12 entitled "Packing and Shipment".

**27.PACKING SLIP**

A packing slip will be included with each shipment, which will include at least the following information in no particular order:

- Agency order number (purchase order number)
- Ordering agency name
- Line-item description
- Quantity ordered
- Quantity included in shipment
- Any back ordered or out of stock items and availability date of unfilled and partial shipment
- Number of parcels
- Destination
- All information contained on the packing label

**28.PACKING LABEL**

A packing label will also be included with each order shipped and include the following items, visible on the outside of the box:

- Ordering Agency Name
- Delivery Address, Unit, and/or Floor
- Ordering Agency Contact Information

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**29. INSTALLATION**

Contractor shall provide installation as a VAS. Physical installation includes coordination of installation with State representative, power-up, installation of latest firmware, installation of software and updates and removal of trade-in equipment and dunnage. Testing and diagnostics must include execution of a suite of hardware and software. The basic configuration must be completed and accepted by a State representative.

Installation shall include electronic documentation, including configuration instructions, at no additional price.

Installation will require an SOW if D&L is included in the purchase order. Please refer to Section 7A, Contract Items.

**30. INSPECTION AND ACCEPTANCE**

Inspection and acceptance shall be in accordance with the General Provisions, Article 16 titled Inspection, Acceptance and Rejection.

**31. CUSTOM PRODUCT ACCEPTANCE PROCESS**

Contractor shall supply the ordering agency with one (1) complete custom configuration for inspection of the series of units on the Purchase Order, completed in accordance with the specifications, including all requested items and sub-components. Arrangements for inspection shall be made only when customization of the unit is complete.

Contractor shall receive notice within five (5) business days of inspection indicating that the unit is either acceptable or not acceptable. Unacceptable or non-compliant items will be identified at the time of notification. Contractor shall provide the corrected unit for inspection within ten (10) business days after notification from the State.

After inspection and acceptance by the State, the accepted custom unit shall be the criteria or basis for acceptance of the balance of the delivery. This will not constitute final acceptance of each unit remaining on the Purchase Order.

**32. CONTRACT ADMINISTRATION**

Both the State and the Contractor have assigned contract administrators as the single points of contact for problem resolution and related contract issues.

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<b>Administrator Information</b>	<b>DGS-PD</b>	<b>CDW-Government LLC. (CDW-G)</b>
<b>Contact Name:</b>	Lynne Edison	Ben Estes, Program Manager
<b>Telephone:</b>	(279) 946-8417	(469) 587-0448 ext. 80448
<b>Facsimile:</b>	N/A	N/A
<b>Email:</b>	<a href="mailto:Lynne.Edison@dgs.ca.gov">Lynne.Edison@dgs.ca.gov</a>	<a href="mailto:Benjamin.Estes@cdwg.com">Benjamin.Estes@cdwg.com</a>
<b>Address:</b>	DGS/Procurement Division Attn: Lynne Edison 707 Third Street, 2 <sup>nd</sup> Floor, MS 201 West Sacramento, CA 95605	CDW-Government LLC Attn: Ben Estes 230 N. Milwaukee Avenue Vernon Hills, IL 60061

### 33.RETURN POLICY

Contractor shall accept returns for up to thirty (30) calendar days after delivery. Contractor is not required to accept returns after this time period. Contractor shall offer a credit or refund in accordance with Section 36, Credit Policy. Contractor may impose a Restocking Fee in accordance with Section 37, Restocking Fees.

Products returned should be in the packaging as delivered and include all documentation. Lost or damaged packaging materials and/or documentation shall be supplied by the Contractor. The Contractor shall not charge for these materials in excess of the Contractor's cost or the Restocking Fee, in accordance with Section 37, Restocking Fee, whichever is lower. The Contractor shall provide the State Contract Administrator and/or ordering agency a copy of the Contractor's material cost, if requested, within ten (10) days of request.

All returns shall be picked up within seven (7) working days of notification. Notification is defined as notice in writing, by facsimile or e-mail. Shipping or freight costs for returned items that were shipped in error, defective or freight-damaged shall be paid by the Contractor.

### 34.CUSTOM PRODUCT RETURN POLICY

Order agencies shall accrue no charges for custom product if the product is defective or freight damaged. Any other custom product can be returned by any ordering agency but may be subject to fees to remove customization (VAS), in addition to the fee specified in Section 37, Restocking Fees. These fees may be negotiated between the Contractor, ordering agency and the State Contract Administrator.

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**35.CREDIT POLICY**

The Contractor shall offer a full credit/refund for the following items:

- Items shipped in error.
- Defective or freight-damaged items.
- Unopened product (within fifteen (15) days of delivery).
- Items that are non-compliant with the specification(s)/Purchase Order requirements (within fifteen (15) days of delivery).

All other items returned in accordance with Section 34, Return Policy, shall receive credit or refund, less any applicable restocking fees in accordance with Section 37, Restocking Fees. In all cases, the ordering agency shall have the option of taking an exchange, receiving a credit, or receiving a refund.

The Contractor will be responsible for the credit/refund or replacement of all products, including those covered by manufacturer warranties as stated in Section 43, Warranty. Contractor cannot require the ordering agency to deal directly with the manufacturer.

**36.RESTOCKING FEES**

The Contractor may impose a restocking fee for returns for reasons not listed in 36, Credit Policy. Re-stocking fee for this contract shall be no greater than 10 percent.

The packaging and documentation provisions of Section 34, Return Policy, shall apply to re-stocked items.

**37.INVOICING**

Invoices shall be submitted to the ordering agencies within seven (7) calendar days from date of delivery.

Ordering agencies may require separate invoicing, as specified by each ordering agency. Invoices will contain the following information:

- Contractor's name, address, and telephone number
- Leveraged Procurement Agreement Number (Contract Number)
- Agency order number (purchase order number)
- Item and commodity code number
- Quantity purchased
- Contract price and extension
- State sales and/or use tax
- Prompt payment discounts/cash discounts, if applicable
- Totals for each order

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### **38. PAYMENT**

#### **A. Terms**

Payment terms for this contract are net forty-five (45) days. Payment will be made in accordance with the provisions of the California Prompt Payment Act, Government Code Section 927, et seq. Unless expressly exempted by statute, the Act requires State departments to pay properly submitted, undisputed invoices not more than forty-five (45) days after the date of acceptance of goods, performance of services, or receipt of an undisputed invoice, whichever is later.

#### **B. CAL-Card Use**

State departments may use the CAL-Card for the payment of invoices. Use of the CAL-Card requires the execution of a Purchasing Authority Purchase Order (Std. 65) in accordance with Section 16, Purchase Execution and must include all required documentation applicable to the purchase.

The CAL-Card is a payment mechanism, not a procurement approach and, therefore, does not relieve State departments from adhering to all procurement laws, regulations, policies, procedures, and best practices, including those discussed in the State Contracting Manual (SCM) Volume 2. This includes but is not limited to the application of all sales and use tax laws, rules, and policies as applicable to the purchase.

#### **C. State Financial Marketplace**

State departments reserve the right to select the form of payment for all procurements, be it either an outright purchase with payment rendered directly by the State, or a financing/lease-purchase or operating lease via the State Financial Marketplace (GS \$Mart and/or Lease \$Mart). If payment is via the financial marketplace, the Contractor will invoice the State department and the State department will approve the invoice and the selected Lender/Lessor for all product listed on the State's procurement document will pay the Contractor on behalf of the State.

#### **D. Payee Data Record**

Each State department's accounting office must have a copy of the Contractor's Payee Data Record (Std. 204) in order to process payments. State departments should forward a copy of the Std. 204 to their accounting offices. Without the Std. 204, payment may be unnecessarily delayed. State departments should contact the Contractor for copies of the Payee Data Record.

### **39. CAL-CARD INVOICING**

All CAL-Card invoices are to be processed separately from other payment methods and include the elements identified in Section 38, Invoicing. CAL-Card invoices shall be submitted to the CAL-Card account holder. The total invoice amount for each CAL-Card order must reflect a zero (0) balance due or credit, if applicable, and state "paid by CAL-Card".

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This website contains additional information regarding [DGS-PD's CAL-Card program](https://www.dgs.ca.gov/PD/Services/Page-Content/Procurement-Division-Services-List-Folder/Enroll-in-CAL-Card-Program-for-Government-Entities) (<https://www.dgs.ca.gov/PD/Services/Page-Content/Procurement-Division-Services-List-Folder/Enroll-in-CAL-Card-Program-for-Government-Entities>).

**40. CALIFORNIA SELLER'S PERMIT**

The California seller permit number for the Contractor is listed below. Ordering Agencies can verify that permits are currently valid at the following website: [www.cdtfa.ca.gov](http://www.cdtfa.ca.gov). State departments must adhere to the file documentation identified in the State Contracting Manual Volume 2.

Contractor Name	Seller Permit #
CDW-Government LLC (CDW-G)	101-346422

**41. ACCESSIBILITY COMPLIANCE/ VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE (VPAT)**

Contract products are compliant with requirements for accessibility based on Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d) are determined to be relevant for this contract.

**42. WARRANTY**

The Contractor must honor all manufacturers' warranties and guarantees for a period of three (3) years from the date of acceptance on all products offered as part of this contract. The Contractor shall bear all material and labor costs for repair of equipment defects and failure. The bid price cost shall include the manufacturer's warranty cost.

During the warranty period, the Contractor must:

- Honor all manufacturers' warranties and guarantees on all products offered through the contract.
- Continue to provide warranty service after contract termination until expiration of warranties for products that have been sold under the contract.
- Provide all labor, parts, and travel necessary to keep the products in good operating condition and preserve its operating efficiency in accordance with its technical specifications.
- Pay any necessary shipment and insurance costs.

The warranty services listed shall include all products, software and firmware maintenance costs and costs of labor, parts, travel, factory overhaul, rehabilitation, transportation, and substitute products, as necessary. If it is necessary to remove any products from an ordering agency's location where on-site warranty is specified, the Contractor will provide substitute products at the time of removal.

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Substitute products will be comparable to or better than the products removed. In instances where it is necessary for the Contractor to return the products to the factory, the Contractor will be responsible for all costs of the products from the time it leaves the ordering agency's site until it is returned to the site in good operating condition.

Only new standard parts or parts equal in performance to new parts will be used in effecting repairs. Parts that have been replaced will become the property of the Contractor except in instances where the ordering agency chooses to keep the hard drives. Replacement parts installed will become the property of the ordering agency.

All operating system software and firmware will be considered an integral component of the equipment and the Contractor will respond to all requests for warranty service for any failure.

Warranty services during the warranty period will not include electrical work external to the products, the furnishing of supplies, or adding or removing accessories, attachments, or other devices not provided under this contract. Warranty services also will not include repair of damage resulting from transportation by the ordering agency between State or local sites or from accident unless the accident is caused by negligent or intentional acts or omissions of the Contractor or its agents.

**43. QUALITY ASSURANCE GUARANTEES**

The Contractor shall represent and warrant that all products provided shall be free from defects in material and workmanship, given normal use and care, over the period of the manufacturer warranty. The terms of this contract will supersede any language to the contrary on purchase orders, invoices, or other sources. Contractors must use new products, parts, and components for all new equipment purchased by the State. The Contractor may use parts that are equal in performance to new parts for warranty replacement repair parts only as long as it does not violate the manufacturer's warranty.

**44. EQUIPMENT REPLACEMENT DURING WARRANTY**

If the product provided fails to perform in accordance with technical specifications and functional descriptions contained or referenced in the contract agreement and is subject to warranty response three (3) or more times during any ninety (90) day period, the Contractor will upon the ordering agency's request, replace the product at no price. The replacement product(s) will be delivered no later than fifteen (15) working days after the ordering agency's request is received by the Contractor. Replacement goods cannot be used, refurbished, or recycled, and must be of equal or greater value.

**45. WARRANTY REPAIR RESPONSE TIME**

The Contractor must provide warranty in accordance with the following times after notification from an authorized purchaser of a problem with any of the goods included on contract.

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Metropolitan Areas shall be 8x5x8 Next Business Day onsite – Eight (8) hours, typically 8:00 am to 5:00 pm, Pacific Time, five (5) days a week, Monday through Friday, eight (8) hour NBD onsite response time in metropolitan areas, excluding State holidays.

Non-Metropolitan Areas shall be 8x5x2 (two (2) hour call back response time, excluding State holidays.) Remediation shall be underway within 48 hours.

Metropolitan Areas:

Counties

San Diego, Orange, Riverside, Los Angeles, San Francisco, Alameda, Sacramento, Santa Clara, San Bernardino, Yolo, Solano, Contra Costa, and San Mateo.

Cities

Redding, Stockton, Bakersfield, Ventura, Tracy, San Quentin, Santa Rosa, Santa Barbara, Frontera, and Fresno.

**46.RECYCLED CONTENT**

State departments are required to report purchases in many product categories. The Postconsumer-Content Certification Form for the Contractor is attached (Attachment C).

**47.SB/DVBE PARTICIPATION**

This contract contains no Small Business (SB) participation.

The Disabled Veteran Business Enterprise (DVBE) certifications and percentages for the Contractor and subcontractor(s) are listed below. State departments can verify that the certifications are currently valid at the following website: [www.caleprocure.ca.gov](http://www.caleprocure.ca.gov)

Name	Prime or Subcontractor	OSDS Certification #	DVBE Percent (%)
AggreGateway LLC	Subcontractor	# 2018597	25%

DVBE Participation: State departments must identify subcontractors on individual purchase documents whenever subcontractors are used.

The Contractor has committed to DVBE participation at total statewide contract levels of 25 percent of the total VAS sales for the entire contract term.

Individual orders may have no applicable participation or may have participation greater than that of the total contract commitment. Ordering agencies must verify the participation amount with the Contractor. The exact participation percentage levels for each purchase order will be determined on an order-by-order basis in cooperation with the Contractor prior to submittal of a Purchasing Authority Purchase Order (STD 65).

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Any irregularities or concerns regarding prime or DVBE sub-contractor responsibilities are to be immediately documented and reported to the State Contract Administrator for further investigation. Information provided to the State Contract Administrator includes, but is not limited to:

- Copy of executed purchase document
- Value-added service description
- Work performance issue or concern
- State department contact name, email, and phone number

State departments may request from the Contractor a monthly report providing the DVBE participation levels on purchase orders.

**48. CERTIFICATION OF PAYMENTS TO DVBE SUBCONTRACTORS**

In accordance with the State Contracting Manual, Volume 2, Section 1203.1, DGS-PD has prescribed an alternative mechanism for enforcing the DVBE subcontractor payment certification requirement on this Statewide Contract. State departments shall not collect a certified Prime Contractor's Certification – DVBE Subcontracting Report (STD. 817) from the Contractor. During the contract term, and upon completion of the contract for which a DVBE subcontractor commitment was made, DGS-PD will require the Contractor to certify that all participation commitments and payments under the contract have been made to the DVBE.

**49. BIDDER DECLARATION/COMMERCIALLY USEFUL FUNCTION (CUF)**

The DGS-PD, as the awarding department, has assessed the Contractor and subcontractor certifications, (i.e., Darfur, Russian Sanctions, SB/DVBE, etc.), Bidder Declaration, and CUF during the solicitation evaluation process. Consequently, when executing purchase documents pursuant to this contract, it is not necessary for State departments operating under statewide contract purchasing authority to request the completion of State required certifications, a Bidder Declaration document, or perform additional CUF analysis. The State department should make a notation of this within their procurement file.

Exception: It is the responsibility of ordering departments to confirm CUF when value-added services are acquired by an ordering department and performed by certified SB/DVBE subcontractors consistent with commitments identified in the table above.

**50. TAKE-BACK/TRADE IN**

Before any Take-Back/Trade-In can occur, State departments must obtain approval for discarding their IT equipment from the DGS Surplus Property and Reutilization Program. In accordance with the State Administrative Manual (SAM), Chapter 5900, Information Technology-Disposal of IT Equipment, each State department must explore the reutilization of surplus IT equipment prior to requesting approval for recycling or attempting to use the equipment as a credit toward the purchase of new equipment.

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The Take-Back service for similar equipment, including other OEM equipment. This service is for non-working equipment.

It is not mandatory that the ordering agency use the Take-Back/Trade-In service offered. The equipment returned as part of the Take Back/Trade-In service shall be environmentally responsibly managed. To the greatest extent feasible, the equipment is to be refurbished for resale or recycled.

Contact the Customer Service Team (Section 9) for additional information.

**51.ELECTRONIC WASTE RECYCLING**

The Contractor will comply with the Electronic Waste Recycling Act of 2003 requiring retailers to collect a recycling fee from consumers on covered electronic devices, starting January 1, 2005. California Public Resources Code Section 42463(f) defines a "covered electronic device" as a video display device containing a screen greater than four inches measured diagonally. The fees must be shown on all purchase orders. See the code identified above for more information and exceptions to this definition or go to [CDTFA Tax Rates - Special Taxes and Fees](https://www.cdtfa.ca.gov/taxes-and-fees/tax-rates-stfd.htm) (<https://www.cdtfa.ca.gov/taxes-and-fees/tax-rates-stfd.htm>) for a breakdown of the fees.

**52.ATTACHMENTS**

***\*Attachment A – Supplement 3 Contract Pricing (Rugged Laptops) Supplement 1 dated 2/27/2023\****

Attachment B – PC Goods Specifications (70-37) dated December 15, 2021

Attachment C – Postconsumer Content Certification Workbook (PCRC)

Attachment D – Deployment and Logistics Workbook (D&L)

Department of General Services - Procurement Division  
Statewide Contract 1-22-70-37 PC Goods, Panasonic  
Attachment A - Contract Pricing, Laptops, Rugged **\*Supplement 3 dated 3/16/2023\***

Laptop, Semi-Rugged - Configuration Breakdown and Comparison

Contractor: CDW Government, LLC (CDW-G)									
Spec Item #	Product Attribute	Minimum Requirements	Intel Core i5-1145G7 (UP TO 4.4GHz) SRL100	Public Sector Specific, Intel Core i5-1145G7 (up to 4.4Ghz) SRL101	Public Sector Specific, Intel Core i7-1185G7 (up to 4.8GHz) SRL102	Public Sector Specific, Intel Core i5-1145G7 (up to 4.4Ghz) SRL103	Intel Core i7-1185G7 (UP TO 4.8GHz) SRL104	Intel Core i7-1185G7 (UP TO 4.8GHz) SRL105	Intel Core i7-1185G7 (UP TO 4.8GHz) SRL106
SRL-1	Semi-Rugged Laptop	Shall meet/include the following: • Business Class • EPEAT Bronze • Energy Star (current version) List the part risks of the offered make and model from the OEM MSRP/Price List • 13" (diagonal) • LED • HD • Anti-glare • brightness: 400 nits	EPEAT Bronze	EPEAT Bronze	EPEAT Bronze	EPEAT Bronze	EPEAT Bronze	EPEAT Bronze	EPEAT Bronze
N/A	MSRP SKU/Part #		FZ-55D2601KM	<b>*FZ-55FZ-13KM*</b>	<b>*FZ-55FZ-14KM*</b>	<b>*FZ-55FZ-12KM*</b>	FZ-55DZ-1TVM	<b>*FZ-55DZ03KM*</b>	<b>*FZ-55FZ02BKM*</b>
SRL-2	Display:	• 13" (diagonal) • LED • Anti-glare • brightness: 400 nits • MicroLED Windows® 10 Pro (64-bit)	14.0" LED, HD, 1000 nit, Anti-Glare	14.0" LED, FHD, 1000 nit, Anti-Glare	14.0" LED, HD, 1000 nit, Anti-Glare	14.0" LED, FHD 1000 nit, Gloved Anti-Glare, Multi Touch	14.0" LED, HD, 1000 nit, Anti-Glare	14.0" LED, FHD 1000 nit, Gloved Anti-Glare, Multi Touch	14.0" LED, FHD 1000 nit, Gloved Anti-Glare, Multi Touch
SRL-3	Operating System:	Microsoft® Windows® 10 Pro (64-bit)	WIN10 PRO (WIN11 DG)	WIN10 PRO (WIN11 DG)	WIN10 PRO (WIN11 DG)	WIN10 PRO (WIN11 DG)	WIN10 PRO (WIN11 DG)	WIN10 PRO <b>*WIN11 DG*</b>	WIN10 PRO <b>*WIN11 DG*</b>
SRL-4	Processor:	Functionally equivalent (or better) to Intel Core i5 (6th generation) • 8GB (upgradable to 16 GB) • DDR4 (or newer) • Non-ECC	Intel Core i5-1145G7 (up to 4.4Ghz)	Intel Core i5-1145G7 (up to 4.4Ghz)	Intel Core i7-1185G7 (up to 4.8GHz)	Intel Core i5-1145G7 (up to 4.4Ghz)	Intel Core i7-1185G7 (up to 4.8GHz)	Intel Core i5-1145G7 (up to 4.4Ghz)	Intel Core i7-1185G7 (up to 4.8GHz)
SRL-5	Memory:		16 GB DDR4-3200MHz	16 GB DDR4-3200MHz	16 GB DDR4-3200MHz	16 GB DDR4-3200MHz	16 GB DDR4-3200MHz	16 GB DDR4-3200MHz	16 GB DDR4-3200MHz
SRL-6	Video:	Support: • Direct X11 (or later)	Intel UHD Graphics 620 (GT2)DirectX 12.1, OpenGL 4.4	Intel UHD Graphics 620 (GT2)DirectX 12.1, OpenGL 4.4	Intel UHD Graphics 620 (GT2)DirectX 12.1, OpenGL 4.4	Intel UHD Graphics 620 (GT2)DirectX 12.1, OpenGL 4.4	Intel UHD Graphics 620 (GT2)DirectX 12.1, OpenGL 4.4	Intel UHD Graphics 620 (GT2)DirectX 12.1, OpenGL 4.4	Intel UHD Graphics 620 (GT2)DirectX 12.1, OpenGL 4.4
SRL-7	Storage:	240 GB SSD	512 GB OPAL SSD	512 GB OPAL SSD	512 GB OPAL SSD	512 GB OPAL SSD	512 GB OPAL SSD	512 GB OPAL SSD	512 GB OPAL SSD
SRL-8	Network Connection:	• RJ45 • 10/100/1000 Ethernet	• RJ45 • 1Gbps Ethernet	• RJ45 • 1Gbps Ethernet	• RJ45 • 1Gbps Ethernet	• RJ45 • 1Gbps Ethernet	• RJ45 • 1Gbps Ethernet	• RJ45 • 1Gbps Ethernet	• RJ45 • 1Gbps Ethernet
SRL-9	Wireless:	• 802.11 ac (or later) • Bluetooth 4.1 (or newer)	Intel® Wi-Fi 6 AX201 Bluetooth® v5.1 (Class 1)	Intel® Wi-Fi 6 AX201 Bluetooth® v5.1 (Class 1)	Intel® Wi-Fi 6 AX201 Bluetooth® v5.1 (Class 1)	Intel® Wi-Fi 6 AX201 Bluetooth® v5.1 (Class 1)	Intel® Wi-Fi 6 AX201 Bluetooth® v5.1 (Class 1)	Intel® Wi-Fi 6 AX201 Bluetooth® v5.1 (Class 1)	Intel® Wi-Fi 6 AX201 Bluetooth® v5.1 (Class 1)
SRL-10	Additional I/O Ports:	• 2 x USB (or later) • 1 x video out (DisplayPort, HDMI, or USB-C) • Audio Out • Microphone In • Docking Port	USB-A x2 (10Gbps 1.5A, 5Gbps 0.9A) USB-C Thunderbolt™ 4, 40Gbps 3A (w/PO) HDMI 2.0 Audio In/Out 3.5mm Docking Port	USB-A x2 (10Gbps 1.5A, 5Gbps 0.9A) USB-C Thunderbolt™ 4, 40Gbps 3A (w/PO) HDMI 2.0 Audio In/Out 3.5mm Docking Port	USB-A x2 (10Gbps 1.5A, 5Gbps 0.9A) USB-C Thunderbolt™ 4, 40Gbps 3A (w/PO) HDMI 2.0 Audio In/Out 3.5mm Docking Port	USB-A x2 (10Gbps 1.5A, 5Gbps 0.9A) USB-C Thunderbolt™ 4, 40Gbps 3A (w/PO) HDMI 2.0 Audio In/Out 3.5mm Docking Port	USB-A x2 (10Gbps 1.5A, 5Gbps 0.9A) USB-C Thunderbolt™ 4, 40Gbps 3A (w/PO) HDMI 2.0 Audio In/Out 3.5mm Docking Port	USB-A x2 (10Gbps 1.5A, 5Gbps 0.9A) USB-C Thunderbolt™ 4, 40Gbps 3A (w/PO) HDMI 2.0 Audio In/Out 3.5mm Docking Port	USB-A x2 (10Gbps 1.5A, 5Gbps 0.9A) USB-C Thunderbolt™ 4, 40Gbps 3A (w/PO) HDMI 2.0 Audio In/Out 3.5mm Docking Port
SRL-11	Audio:	Integrated audio with speaker	• Integrated tetra-array microphone • Intel® High Definition Audio compliant • Integrated 92db speakers (top-facing) • Keyboard volume and mute controls	• Integrated tetra-array microphone • Intel® High Definition Audio compliant • Integrated 92db speakers (top-facing) • Keyboard volume and mute controls	• Integrated tetra-array microphone • Intel® High Definition Audio compliant • Integrated 92db speakers (top-facing) • Keyboard volume and mute controls	• Integrated tetra-array microphone • Intel® High Definition Audio compliant • Integrated 92db speakers (top-facing) • Keyboard volume and mute controls	• Integrated tetra-array microphone • Intel® High Definition Audio compliant • Integrated 92db speakers (top-facing) • Keyboard volume and mute controls	• Integrated tetra-array microphone • Intel® High Definition Audio compliant • Integrated 92db speakers (top-facing) • Keyboard volume and mute controls	• Integrated tetra-array microphone • Intel® High Definition Audio compliant • Integrated 92db speakers (top-facing) • Keyboard volume and mute controls
SRL-12	Battery:	40 Wh	70 Wh	70 Wh	70 Wh	70 Wh	70 Wh	70 Wh	70 Wh
SRL-13	Weight (in lbs):	6 Pounds (maximum)	4.6 lbs	4.6 lbs	4.6 lbs	4.6 lbs	4.6 lbs	4.6 lbs	4.6 lbs
SRL-14	Docking Station:	Must support a docking station option or a port replicator option that support laptop recharging	Supports both Vehicle Dock/Port Replicator and Desktop Dock/Port Replicator with PowerCharging	Supports both Vehicle Dock/Port Replicator and Desktop Dock/Port Replicator with PowerCharging	Supports both Vehicle Dock/Port Replicator and Desktop Dock/Port Replicator with PowerCharging	Supports both Vehicle Dock/Port Replicator and Desktop Dock/Port Replicator with PowerCharging	Supports both Vehicle Dock/Port Replicator and Desktop Dock/Port Replicator with PowerCharging	Supports both Vehicle Dock/Port Replicator and Desktop Dock/Port Replicator with PowerCharging	Supports both Vehicle Dock/Port Replicator and Desktop Dock/Port Replicator with PowerCharging
SRL-15	Ruggedness:	Shall meet/include the following: • Magnesium alloy (or equivalent) chassis (no plastic) • Moisture/dust-resistant keyboard and touchpad • Port covers on all external ports • IP51 certified	Magnesium alloy chassis with handle MIL-STD-810H: 3' drop, shock, vibration, dust, sand, altitude, freeze/thaw, high/low temperature, temperature shock, humidity) Port Covers on all external ports Spill-resistant keyboard IP53 certified	Magnesium alloy chassis with handle MIL-STD-810H: 3' drop, shock, vibration, dust, sand, altitude, freeze/thaw, high/low temperature, temperature shock, humidity) Port Covers on all external ports Spill-resistant keyboard IP53 certified	Magnesium alloy chassis with handle MIL-STD-810H: 3' drop, shock, vibration, dust, sand, altitude, freeze/thaw, high/low temperature, temperature shock, humidity) Port Covers on all external ports Spill-resistant keyboard IP53 certified	Magnesium alloy chassis with handle MIL-STD-810H: 3' drop, shock, vibration, dust, sand, altitude, freeze/thaw, high/low temperature, temperature shock, humidity) Port Covers on all external ports Spill-resistant keyboard IP53 certified	Magnesium alloy chassis with handle MIL-STD-810H: 3' drop, shock, vibration, dust, sand, altitude, freeze/thaw, high/low temperature, temperature shock, humidity) Port Covers on all external ports Spill-resistant keyboard IP53 certified	Magnesium alloy chassis with handle MIL-STD-810H: 3' drop, shock, vibration, dust, sand, altitude, freeze/thaw, high/low temperature, temperature shock, humidity) Port Covers on all external ports Spill-resistant keyboard IP53 certified	Magnesium alloy chassis with handle MIL-STD-810H: 3' drop, shock, vibration, dust, sand, altitude, freeze/thaw, high/low temperature, temperature shock, humidity) Port Covers on all external ports Spill-resistant keyboard IP53 certified
SRL-16	Warranty:	3 Year Limited Warranty plus 3 Year NBD On-Site Service (CA Statewide)	• 3-year limited warranty, parts and labor, upgrades available.	<b>*3 Year Protection Plus Warranty, 3 Year Premier Deployment, 3 Year No Return of Defective Drive, 1 Year Absolute Resilience Panasonic Warranty Bundle*</b>	<b>*3 Year Protection Plus Warranty, 3 Year Premier Deployment, 3 Year No Return of Defective Drive, 1 Year Absolute Resilience Panasonic Warranty Bundle*</b>	<b>*3 Year Protection Plus Warranty, 3 Year Premier Deployment, 3 Year No Return of Defective Drive, 1 Year Absolute Resilience Panasonic Warranty Bundle*</b>	• 3-year limited warranty, parts and labor, upgrades available.	3 Year Protection Plus Warranty, 3 Year Premier Deployment, 3 Year No Return of Defective Drive, 1 Year Absolute Resilience Panasonic Warranty Bundle	3 Year Protection Plus Warranty, 3 Year Premier Deployment, 3 Year No Return of Defective Drive, 1 Year Absolute Resilience Panasonic Warranty Bundle

To access a complete list of contract Non-Core catalog pricing click the link in the next cell:

<https://na.panasonic.com/na/sites/default/files/2021-10/Panasonic%20NARS%20List%20-%202023%20October%20021%29.pdf>

Core Configuration - Laptops, Rugged

For full item descriptions, go to product Configuration													
Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core Segment ID	Product Category
RL100	Rugged Laptop	43211507	FZ-40CDBAHKM	Panasonic	7061912	Win10 Pro (Win11 DG), Intel Core i7-1185G7 (up to 4.8GHz), vPro, 32 GB 1 TB SSD	Each	1	\$6,606.00	24%	\$5,020.56	DA	RL- FZ40-1
RL101	Rugged Laptop	43211507	FZ-40AC-00KM	Panasonic	7061893	Win10 Pro (Win11 DG), Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$5,522.00	24%	\$4,196.72	DA	RL- FZ40-2
RL102	Rugged Laptop	43211507	FZ-40ACA0AHKM	Panasonic	7061900	Win10 Pro (Win11 DG), Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16 GB 512 SSD	Each	1	\$5,559.00	24%	\$4,224.84	DA	RL- FZ40-3
RL103	Rugged Laptop	43211507	FZ-40ACA0AXKM	Panasonic	7061901	Win10 Pro (Win11 DG), Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$4,899.00	24%	\$3,723.24	DA	RL- FZ40-4
RL104	Rugged Laptop	43211507	FZ-40CCA0AHKM	Panasonic	7061908	Win10 Pro (Win11 DG), i7-1185G7 (up to 4.8GHz), vPro, 16GB 512 SSD	Each	1	\$6,009.00	24%	\$4,566.84	DA	RL- FZ40-5
RL105	Rugged Laptop	43211507	FZ-40CCA0AXAM	Panasonic	7061679	Win11 Pro, Intel Core i7-1185G7 (up to 4.8GHz), vPro, 16 GB 512 SSD	Each	1	\$5,349.00	24%	\$4,065.24	DA	RL- FZ40-6
RL106	Rugged Laptop	43211507	FZ-40ACA0ABAM	Panasonic	7061897	Win11 Pro, Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$6,632.00	24%	\$5,040.32	DA	RL- FZ40-7
RL107	Rugged Laptop	43211507	FZ-40CC-00AM	Panasonic	7061903	Public Sector SKU, Win11 Pro, Intel Core i7-1185G7 (up to 4.8GHz), vPro, 16GB 512 SSD	Each	1	\$6,632.00	24%	\$5,040.32	DA	RL- FZ40-8
RL108	Rugged Laptop	43211507	FZ-40CC-00KM	Panasonic	7061904	Public Sector SKU, Win10 Pro (Win11 DG), Intel Core i7-1185G7 (up to 4.8GHz), 16GB 512 SSD	Each	1	\$5,844.00	24%	\$4,441.44	DA	RL- FZ40-9
RL109	Rugged Laptop	43211507	FZ-40CCA0ABKM	Panasonic	7061906	Win10 Pro (Win11 DG), Intel Core i7-1185G7 (up to 4.8GHz), vPro, 16GB 512 SSD	Each	1	\$5,349.00	24%	\$4,065.24	DA	RL- FZ40-10
RL110	Rugged Laptop	43211507	FZ-40CCA0AXKM	Panasonic	7061909	Win10Pro (Win11 DG), Intel Core i7-1185G7 (up to 4.8GHz), vPro, 16GB 512 SSD	Each	1	\$5,859.00	24%	\$4,452.84	DA	RL- FZ40-11
RL111	Rugged Laptop	43211507	FZ-40AEA0AHAM	Panasonic	7061902	Win11 Pro, Intel Core i5-1145G7 (up to 4.4GHz), vPro, 32GB 512 SSD	Each	1	\$5,844.00	24%	\$4,441.44	DA	RL- FZ40-12
RL112	Rugged Laptop	43211507	FZ-40CCA0ABAM	Panasonic	7061905	Win11 Pro, Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$6,017.00	24%	\$4,572.92	DA	RL- FZ40-13
RL113	Rugged Laptop	43211507	FZ-40CDBAHAM	Panasonic	7061911	Win11 Pro, Intel Core i5-1145G7 (up to 4.4GHz), vPro, 32GB 1 TB SSD	Each	1	\$6,182.00	24%	\$4,688.32	DA	RL- FZ40-14
RL114	Rugged Laptop	43211507	FZ-40AC-01KM	Panasonic	7061895	Public Sector SKU, Standard 4G LTE, Win10 Pro (Win11 DG), Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$5,394.00	24%	\$4,099.44	DA	RL- FZ40-15
RL115	Rugged Laptop	43211507	FZ-40AC-02AM	Panasonic	7061896	Public Sector SKU, Win11 Pro, Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$5,522.00	24%	\$4,196.72	DA	RL- FZ40-16
RL116	Rugged Laptop	43211507	FZ-40ACA0ABKM	Panasonic	7061898	Win10 Pro (Win11 DG), Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$6,017.00	24%	\$4,572.92	DA	RL- FZ40-17
RL117	Rugged Laptop	43211507	FZ-40AC-00AM	Panasonic	7061892	Public Sector SKU, Win11 Pro, Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$6,182.00	24%	\$4,688.32	DA	RL- FZ40-18
RL118	Rugged Laptop	43211507	FZ-40AC-02KM	Panasonic	7054166	Public Sector SKU, Win10 Pro (Win11 DG), Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$6,009.00	24%	\$4,566.84	DA	RL- FZ40-19
RL119	Rugged Laptop	43211507	FZ-40ACA0AHAM	Panasonic	7061899	Win11 Pro, Intel Core i5-1145G7 (up to 4.4GHz), vPro, 16GB 512 SSD	Each	1	\$6,387.00	24%	\$4,854.12	DA	RL- FZ40-20
RL120	Rugged Laptop	43211507	FZ-40CCA0AHAM	Panasonic	7061907	Win11 Pro, Intel Core i7-1185G7 (up to 4.8GHz), vPro, 16GB 512 SSD	Each	1	\$6,309.00	24%	\$4,794.84	DA	RL- FZ40-21
RL121	Rugged Laptop	43211507	FZ-40CEA0HKM	Panasonic	7049775	Win10 Pro (Win11 DG), Intel Core i7-1185G7 (up to 4.8GHz), vPro, 32GB 512 SSD	Each	1	\$6,309.00	24%	\$4,794.84	DA	RL- FZ40-22

Option/Upgrades - Laptops, Rugged

Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core Segment ID	Product Category
RL400	Storage	43211507	FZ-VS2401T1U	Panasonic	7059166	Panasonic 1TB OPAL SSD (second drive)	Each	1	\$704.00	17%	\$584.32	DC	For use with all Core Configurations
RL401	Storage	43211507	FZ-VS4001T1U	Panasonic	7059165	Panasonic 512GB OPAL SSD (second drive)	Each	1	\$352.00	17%	\$292.16	DC	For use with all Core Configurations
RL402	Storage	43211507	FZ-VS4001T1M	Panasonic	7059162	Panasonic 512GB FPS SSD (main drive)	Each	1	\$539.00	17%	\$447.37	DC	For use with all Core Configurations
RL403	Memory	43211507	FZ-BAZ2116	Panasonic	7059144	Panasonic 16GB Memory	Each	1	\$436.90	17%	\$364.29	DC	For use with all Core Configurations
RL404	Memory	43211507	FZ-BAZ2132	Panasonic	7059145	Panasonic 32GB Memory	Each	1	\$697.40	17%	\$578.84	DC	For use with all Core Configurations
RL405	Storage	43211507	FZ-VSD4001TU	Panasonic	7059159	Panasonic 512GB OPAL SSD (main drive)	Each	1	\$352.00	17%	\$292.16	DC	For use with all Core Configurations
RL406	DC Power Adapter	43211507	CF-INDDC120	Panasonic	2090640	120W Vehicle Adapter (120W)	Each	1	\$166.54	17%	\$138.23	DC	For use with all Core Configurations
RL407	Storage	43211507	FZ-VSD401T1U	Panasonic	7059160	Panasonic 1TB OPAL SSD (main drive)Phase 2	Each	1	\$704.00	17%	\$584.32	DC	For use with all Core Configurations
RL408	Storage	43211507	FZ-VS401T1M	Panasonic	7059163	Panasonic 1TB FPS SSD (main drive)	Each	1	\$891.00	17%	\$739.53	DC	For use with all Core Configurations

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RL409	Storage	43211507	FZ-VSD402T1U	Panasonic	7059161	Panasonic 2TB OPAL SSD (main drive)	Each	1	\$1,086.00	17%	\$1,169.64	DC	For use with all Core Configurations
RL410	Storage	43211507	FZ-VSE402T1M	Panasonic	7059164	Panasonic 2TB HFS SSD (main drive)	Each	1	\$1,985.00	17%	\$1,323.85	DC	For use with all Core Configurations
RL411	Keyboard	43211507	FZ-VKB55107U	Panasonic	6262477	Panasonic Emissive Keyboard	Each	1	\$160.00	17%	\$132.80	DC	For use with all Core Configurations
RL412	Keyboard	43211507	FZ-VKB40207W	Panasonic	7059152	Panasonic Rubber Keyboard	Each	1	\$341.00	17%	\$283.03	DC	For use with all Core Configurations
RL413	Barcode Reader Internal Pak	43211507	FZ-VBR401M	Panasonic	7049787	Panasonic Barcode Reader Internal xPAK	Each	1	\$770.00	17%	\$659.10	DC	For use with all Core Configurations
RL414	BluRay Internal Pak	43211507	FZ-VBD401U	Panasonic	7059146	Panasonic BluRay Internal xPAK	Each	1	\$511.50	17%	\$424.55	DC	For use with all Core Configurations
RL415	DVD Internal Pak	43211507	FZ-VDM401U	Panasonic	7059150	Panasonic DVD Internal xPAK	Each	1	\$137.50	17%	\$114.13	DC	For use with all Core Configurations
RL416	Smart Card Reader Internal Pak	43211507	FZ-VSD402U	Panasonic	7059158	Panasonic Insertable Internal Smart Card xPAK	Each	1	\$137.50	17%	\$114.13	DC	For use with all Core Configurations
RL417	Stylus	43211507	FZ-VNP401U	Panasonic	7059154	Panasonic Passive Stylus Pen	Each	1	\$24.00	17%	\$19.92	DC	For use with all Core Configurations
RL418	IO xPAK	43211507	FZ-VCN401U	Panasonic	7059147	Panasonic VGA + Serial + LAN xPAK	Each	1	\$76.00	17%	\$62.68	DC	For use with all Core Configurations
RL419	IO xPAK	43211507	FZ-VCN402U	Panasonic	7059148	Panasonic USB-A + Serial + LAN xPAK	Each	1	\$214.50	17%	\$178.04	DC	For use with all Core Configurations
RL420	IO xPAK	43211507	FZ-VCN401U	Panasonic	7059147	Panasonic VGA + Serial + LAN xPAK	Each	1	\$176.00	17%	\$146.08	DC	For use with all Core Configurations
RL421	IO xPAK	43211507	FZ-VCN402U	Panasonic	7059148	Panasonic USB-A + HDMI + Serial xPAK	Each	1	\$214.50	17%	\$178.04	DC	For use with all Core Configurations
RL422	IO xPAK	43211507	FZ-VCN403U	Panasonic	7059149	Panasonic USB-A (x2) + HDMI xPAK	Each	1	\$203.50	17%	\$168.91	DC	For use with all Core Configurations
RL423	Fingerprint Reader Internal Pak	43211507	FZ-VFP401U	Panasonic	7059151	Panasonic Internal Fingerprint Reader (MSFT SC-PC) xPAK	Each	1	\$159.50	17%	\$132.39	DC	For use with all Core Configurations
RL424	Fingerprint Reader Internal Pak	43211507	FZ-VFP402W	Panasonic	7049780	Panasonic Internal Fingerprint Reader (Active Directory) xPAK	Each	1	\$187.00	17%	\$155.21	DC	For use with all Core Configurations
RL425	Smart Card Reader Internal Pak	43211507	FZ-VNF401U	Panasonic	7059153	Panasonic Internal Contactless Smart Card xPAK	Each	1	\$123.26	17%	\$102.62	DC	For use with all Core Configurations
RL426	IO xPAK	43211507	FZ-VSD401U	Panasonic	7059157	Panasonic Insertable Smart Card xPAK	Each	1	\$137.50	17%	\$114.13	DC	For use with all Core Configurations
RL427	Battery	43211507	FZ-VZSU1XU	Panasonic	7057044	Panasonic Standard Battery	Each	1	\$209.00	17%	\$173.47	DC	For use with all Core Configurations
RL428	DC Power Adapter	43211507	CF-LNDDC120	Panasonic	2090640	UND Vehicle Adapter (120W)	Each	1	\$166.54	17%	\$138.23	DC	For use with all Core Configurations
RL429	Battery Charger	43211507	FZ-VCB551M	Panasonic	5770543	Panasonic 4.5A Battery Charger	Each	1	\$319.00	17%	\$264.77	DC	For use with all Core Configurations
RL430	DC Power Adapter	43211507	CF-LNDDC120HW	Panasonic	2974934	UND Vehicle Adapter Bare Wire (120W)	Each	1	\$166.54	17%	\$138.23	DC	For use with all Core Configurations
RL431	Mounting Bracket	43211507	CF-J-NDBRK120	Panasonic	2103945	UND Mounting Bracket for CF-LNDDC120W, CF-LNDDC120HW and CF-LNDDC80	Each	1	\$13.12	17%	\$10.89	DC	For use with all Core Configurations
RL432	Shoulder Strap	43211507	FZ-VNS401U	Panasonic	7059155	Panasonic Shoulder Strap	Each	1	\$79.00	17%	\$65.57	DC	For use with all Core Configurations
RL433	Desktop Dock / Port Replicator	43211507	FZ-VEB401U	Panasonic	7049790	Panasonic Desktop Dock	Each	1	\$490.00	17%	\$406.70	DC	For use with all Core Configurations
RL434	Vehicle Dock	43211507	HA-40LVC	Panasonic	7059172	Havis Grade (no electronics)	Each	1	\$617.31	17%	\$512.37	DC	For use with all Core Configurations
RL435	Vehicle Dock	43211507	HA-40LVD0	Panasonic	7059176	Havis Lite Dock (no pass through)	Each	1	\$1,122.38	17%	\$931.58	DC	For use with all Core Configurations
RL436	Vehicle Dock	43211507	HA-40LVD0A	Panasonic	7057060	Havis Lite Dock (quad pass through)	Each	1	\$1,369.88	17%	\$1,137.00	DC	For use with all Core Configurations
RL437	Vehicle Dock	43211507	HA-40LVD40	Panasonic	7059173	Havis Premium Dock (no pass through)	Each	1	\$1,366.13	17%	\$1,133.89	DC	For use with all Core Configurations
RL438	Vehicle Dock	43211507	HA-40LVD4A	Panasonic	7059174	Premium Dock (quad pass through)	Each	1	\$1,613.63	17%	\$1,339.31	DC	For use with all Core Configurations
RL439	Vehicle Dock vPower Supply	43211507	HA-40LVD04L	Panasonic	7049792	Havis Lite Vehicle Dock (quad pass) with LIND Power Supply	Each	1	\$1,596.68	17%	\$1,325.24	DC	For use with all Core Configurations
RL440	Vehicle Dock vPower Supply	43211507	HA-40LVD44L	Panasonic	7059175	Havis Premium Vehicle Dock (quad pass) with LIND Power Supply	Each	1	\$1,940.43	17%	\$1,627.56	DC	For use with all Core Configurations
RL441	Vehicle Dock	43211507	GL40LVC	Panasonic	7059167	Grade (no electronics)	Each	1	\$950.00	17%	\$788.50	DC	For use with all Core Configurations
RL442	Vehicle Dock	43211507	GL40LVDL0	Panasonic	7059170	Lite Dock (no pass through)	Each	1	\$1,825.00	17%	\$1,514.75	DC	For use with all Core Configurations
RL443	Vehicle Dock	43211507	GL40LVDL4	Panasonic	7059171	Lite Dock (quad pass through)	Each	1	\$2,125.00	17%	\$1,763.75	DC	For use with all Core Configurations
RL444	Vehicle Dock	43211507	GL40LVPD0	Panasonic	7059168	Premium Dock (no pass through)	Each	1	\$1,890.00	17%	\$1,569.00	DC	For use with all Core Configurations
RL445	Vehicle Dock	43211507	GL40LVPD4	Panasonic	7059169	Premium Dock (quad pass through)	Each	1	\$2,190.00	17%	\$1,817.70	DC	For use with all Core Configurations
RL446	Carving Case	43211507	TBCCOMUNV4P	Panasonic	2145809	Toughmate Carving Case	Each	1	\$83.00	17%	\$68.89	DC	For use with all Core Configurations
RL447	Backpack	43211507	TBCBPK4P	Panasonic	1971537	Toughmate Backpack	Each	1	\$120.00	17%	\$99.60	DC	For use with all Core Configurations
RL448	Screen Protector	43211507	FZ-VPF39U	Panasonic	7059156	Panasonic 14.0" Screen Protector	Each	1	\$69.00	17%	\$57.27	DC	For use with all Core Configurations
RL449	Stylus Tether	43211507	FZ-VNT005U	Panasonic	5770551	Panasonic Tether	Each	1	\$11.00	17%	\$9.13	DC	For use with all Core Configurations
RL450	Screw Set	43211507	FZ-VSW551U	Panasonic	5770560	Panasonic Screw Set	Each	1	\$8.00	17%	\$6.64	DC	For use with all Core Configurations
RL451	Cleaning Cloth	43211507	CF-VNC002U	Panasonic	7059142	Panasonic Cleaning Cloth	Each	1	\$6.00	17%	\$4.98	DC	For use with all Core Configurations
RL452	External Keyboard	43211507	SL-3663T1T-F-0505-0	Panasonic	2644874	iKey USB Backlit F65 Keyboard	Each	1	\$395.00	17%	\$327.85	DC	For use with all Core Configurations
Warranty Option/Updates - Laptops, Rugged													
Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core SegmentID	Product Category
RL800	Standard Warranty, 4th or 5th Yr Extension	43211507	CF-SVCLTEXT1Y	Panasonic	664618	EXTENDED WARRANTY 1 Year (4th or 5th Yr)	Each	1	\$200.00	17%	\$166.00	DD	For use with all Core Configurations
RL801	Standard Warranty, 4th-5th Yr Extension	43211507	CF-SVCLTEXT2Y	Panasonic	507320	EXTENDED WARRANTY 4 & 5th Year	Each	1	\$350.00	17%	\$290.50	DD	For use with all Core Configurations
RL802	Protection Plus Warranty 3 Yrs	43211507	CF-SVCLTNF3YR	Panasonic	4681140	Protection Plus Warranty 3 Year	Each	1	\$285.00	17%	\$236.55	DD	For use with all Core Configurations
RL803	Protection Plus Warranty 4 Yrs	43211507	CF-SVCLTNF4Y	Panasonic	488798	Protection Plus Warranty 4 Year	Each	1	\$500.00	17%	\$415.00	DD	For use with all Core Configurations
RL804	Protection Plus Warranty 5 Yrs	43211507	CF-SVCLTNF5Y	Panasonic	488805	Protection Plus Warranty 5 Year	Each	1	\$900.00	17%	\$684.00	DD	For use with all Core Configurations
RL805	Protection Plus Warranty APOS 4th Yr	43211507	CF-SVCLTNFAP0S1Y	Panasonic	1787171	Protection Plus Warranty APOS 4th Year	Each	1	\$400.00	17%	\$332.00	DD	For use with all Core Configurations
RL806	Protection Plus Warranty APOS 5th Yr	43211507	CF-SVCLTNFAP0S1Y	Panasonic	1846383	Protection Plus Warranty APOS 5th Year	Each	1	\$470.00	17%	\$390.10	DD	For use with all Core Configurations
RL807	Protection Plus Warranty APOS 4th-5th Yr	43211507	CF-SVCLTNFAP0S2Y	Panasonic	1787173	Protection Plus Warranty APOS 4 & 5th Year	Each	1	\$675.00	17%	\$560.25	DD	For use with all Core Configurations
RL808	Ultimate Care Services, 3 Yr	43211507	SVCLTUCNF3YR	Panasonic	4579300	ULTIMATE CARE PROGRAM 3 Year	Each	1	\$965.00	17%	\$302.95	DD	For use with all Core Configurations
RL809	Ultimate Care Services, 4 Yr	43211507	CF-SVCLTUCNF4Y	Panasonic	4129882	ULTIMATE CARE PROGRAM 4 Year	Each	1	\$550.00	17%	\$456.50	DD	For use with all Core Configurations

Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core SegmentID	Product Category
RL810	Ultimate Care Services, 5 Yr	43211507	CF-SVCLTUCNF5Y	Panasonic	4453120	ULTIMATE CARE PROGRAM 5 Year	Each	1	\$850.00	17%	\$705.50	DD	For use with all Core Configurations
RL811	Public Sector Warranty Bundle 4th Yr	43211507	CF-SVCPYSV4	Panasonic	4225632	PUBLIC SECTOR BUNDLE 4th Year Add on	Each	1	\$355.00	17%	\$294.65	DD	For use with Public Sector SKUs (see rows above - 16.17.23.24, 26.27)
RL812	Public Sector Warranty Bundle 4th-5th Yr	43211507	CF-SVCPYSV5	Panasonic	4195499	PUBLIC SECTOR BUNDLE 4th & 5th Years Add on	Each	1	\$645.00	17%	\$535.35	DD	For use with Public Sector SKUs (see rows above - 16.17.23.24, 26.27)
RL813	SSD Service 3 Yr (512GB)	43211507	CF-SVC512SSD3Y	Panasonic	4637377	SSD NO RETURN 512GB SSD 3 Year	Each	1	\$120.00	17%	\$99.60	DD	For use with 512GB SKUs
RL814	SSD Service 4 Yr (512 GB)	43211507	CF-SVC512SSD4Y	Panasonic	7059213	SSD NO RETURN 512GB SSD 4 Year	Each	1	\$200.00	17%	\$166.00	DD	For use with 512GB SKUs
RL815	SSD Service 5 Yr (512 GB)	43211507	CF-SVC512SSD5Y	Panasonic	5457780	SSD NO RETURN 512GB SSD 5 Year	Each	1	\$275.00	17%	\$228.25	DD	For use with 512GB SKUs
RL816	SSD Service 3 Yr (1TB)	43211507	CF-SVC1TBSSD3Y	Panasonic	7059215	SSD NO RETURN 1TB SSD 3 Year	Each	1	\$175.00	17%	\$145.25	DD	For use with 1TB SKUs
RL817	SSD Service 4 Yr (1TB)	43211507	CF-SVC1TBSSD4Y	Panasonic	7059216	SSD NO RETURN 1TB SSD 4 Year	Each	1	\$295.00	17%	\$244.85	DD	For use with 1TB SKUs

**Value-Added Services (VAS) - Laptops, Rugged (this category shall be the same for all Rugged Laptop Configurations)**

Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	SKU # / Item #	Unit of Measure	Quantity in Unit of Measure	Contractor's Standard Hourly Rate	Contract Discount	Contract Price
RLV1000	Installation	81110000	DGSTABINSTALL	Each	1	\$39.00	0%	\$39.00
RLV1001	Asset Tagging (Bidder administration of State provided tag, with number)	81110000	338519	Each	1	\$5.00	0%	\$5.00
RLV1002	Detailed Electronic Asset Information (in addition to Asset Tagging)	81110000	DGSDAT	Each	1	\$5.00	0%	\$5.00
RLV1003	Imaging (not for use with monitors)	81110000	534223	Each	1	\$20.00	0%	\$20.00
RLV1004	Take-Back Services	81110000	DGSTABTB	Each	1	\$7.56	0%	\$7.56
RLV1005	Deployment & Logistics	81110000	DGSTABDL	Hour	1	\$43.20	0%	\$43.20
RLV1006	Emergency Services (4-hour response, per occurrence)	81110000	DGSES	Hour	1	\$140.00	0%	\$140.00
RLV1007	Microsoft Auto-Pilot Registration	81110000	COWTEVANT REGISTER	Each	1	\$9.97	0%	\$9.97

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To access a complete list of contract Non-Core catalog pricing click the link in the next cell:

[https://na.panasonic.com/us/sites/default/files/2021-10/Panasonic%20%20MSRP%20List%20%20%20October%202021%20.pdf](https://na.panasonic.com/us/sites/default/files/2021-10/Panasonic%20%20MSRP%20List%20%20%20%20October%202021%20.pdf)

Core Configuration - Laptops, Semi-Rugged

For full item descriptions, go to product Configuration													
Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core Segment ID	Product Category
SRL100	Semi-Rugged Laptop	43211507	FZ-55D2801KM	Panasonic	6998806	Intel Core i5-1145G7 (UP TO 4.4GHZ)  Win10 Pro (Win11 DG), Intel Core i5-1145G7 vPro (up to 4.4GHZ), AMT, 14.0" FHD 1000 nits Gloved Multi Touch, 16GB, 512GB OPAL SSD, Intel Wi-Fi 6, Bluetooth, 4G LTE Band 14 (EMT511), GPS, Dual Pass (Ch1:GPS/Ch2:WWAN), Infrared Webcam, NO USB-C, Standard Battery, TPM 2.0, Emissive Backlit Keyboard, Drive, CF-SVC512SSD3Y - 3 Year No Return of Defective Drive, CF-SVCADDPDM12B - 1 Year Absolute Resilience Panasonic Warranty Bundle SKU Only, CF-SVCLTNF3YR - 3 Year Protection Plus Warranty	Each	1	\$2,524.00	24%	\$1,918.24	DA	SRL - FZ-55-1
*SRL101A	Semi-Rugged Laptop	43211507	FZ-55FZ-13KM	Panasonic	7057471	Public Sector Specific, Win10 Pro (Win11 DG), Intel Core i7-1185G7 vPro (up to 4.8GHZ), AMT, 14.0" FHD 1000 nits Gloved Multi Touch, 16GB, 512GB OPAL SSD, Intel Wi-Fi 6, Bluetooth, 4G LTE Band 14 (EMT511), GPS, Dual Pass (Ch1:GPS/Ch2:WWAN), Infrared Webcam, NO USB-C, Standard Battery, TPM 2.0, Emissive Backlit Keyboard, Flat, CF-SVC512SSD3Y - 3 Year No Return of Defective Drive, CF-SVCADDPDM12B - 1 Year Absolute Resilience Panasonic Warranty Bundle SKU Only, CF-SVCLTNF3YR - 3 Year Protection Plus Warranty	Each	1	\$4,169.40	24%	\$3,168.74	DA	SRL - FZ-55-2*
*SRL102A	Semi-Rugged Laptop	43211507	FZ-55FZ-14KM	Panasonic	7069854	Public Sector Specific, Win10 Pro (Win11 DG), Intel Core i7-1185G7 vPro (up to 4.8GHZ), AMT, 14.0" FHD 1000 nits Gloved Multi Touch, 16GB, 512GB OPAL SSD, Intel Wi-Fi 6, Bluetooth, 4G LTE Band 14 (EMT511), GPS, Dual Pass (Ch1:GPS/Ch2:WWAN), Infrared Webcam, NO USB-C, Standard Battery, TPM 2.0, Emissive Backlit Keyboard, Flat, CF-SVC512SSD3Y - 3 Year No Return of Defective Drive, CF-SVCADDPDM12B - 1 Year Absolute Resilience Panasonic Warranty Bundle SKU Only, CF-SVCLTNF3YR - 3 Year Protection Plus Warranty	Each	1	\$4,587.40	24%	\$3,486.42	DA	SRL - FZ-55-3*
*SRL103A	Semi-Rugged Laptop	43211507	FZ-55FZ-12KM	Panasonic	7124466	Public Sector Specific, Win10 Pro (Win11 DG), Intel Core i5-1145G7 vPro (up to 4.4GHZ), AMT, 14.0" FHD 1000 nits Gloved Multi Touch, 16GB, 512GB OPAL SSD, Intel Wi-Fi 6, Bluetooth, 4G LTE Band 14 (EMT511), Dual Pass (Ch1:WWAN-GPS/Ch2:WWAN), Infrared Webcam, NO USB-C, Standard Battery, TPM 2.0, Emissive Backlit Keyboard, Flat, CF-SVC512SSD3Y - 3 Year No Return of Defective Drive, CF-SVCADDPDM12B - 1 Year Absolute Resilience Panasonic Warranty Bundle SKU Only, CF-SVCLTNF3YR - 3 Year Protection Plus Warranty	Each	1	\$3,949.40	24%	\$3,001.54	DA	SRL - FZ-55-4*
SRL104	Semi-Rugged Laptop	43211507	FZ-55DZ-1TVM	Panasonic	7026199	Intel Core i7-1185G7 (UP TO 4.8GHZ)  Win10 Pro (Win11 DG), Intel Core i7-1185G7 vPro (up to 4.8GHZ), AMT, 14.0" HD, 16GB, 512GB OPAL SSD, Intel Wi-Fi 6, Bluetooth, 4G LTE Band 14 (EMT511), Dual Pass (Ch1:WWAN-GPS/Ch2:WWAN), Infrared Webcam, NO USB-C, Standard Battery, TPM 2.0, Emissive Backlit Keyboard, Flat	Each	1	\$4,477.00	24%	\$3,402.52	DA	SRL - FZ-55-5
*SRL105A	Semi-Rugged Laptop	43211507	FZ-55DZ003KM	Panasonic	7121720	Win10 Pro (Win11 DG), Intel Core i7-1185G7 vPro (up to 4.8GHZ), AMT, 14.0" HD, 16GB, 512GB OPAL SSD, Intel Wi-Fi 6, Bluetooth, 4G LTE Band 14 (EMT511), Dual Pass (Ch1:WWAN-GPS/Ch2:WWAN), Infrared Webcam, NO USB-C, Standard Battery, TPM 2.0, Emissive Backlit Keyboard, Flat	Each	1	\$3,524.40	24%	\$2,678.54	DA	SRL - FZ-55-6*
*SRL106A	Semi-Rugged Laptop	43211507	FZ-55FZ00BKM	Panasonic	7112986	Win10 Pro (Win11 DG), Intel Core i7-1185G7 vPro (up to 4.8GHZ), AMT, 14.0" FHD 1000 nits Gloved Multi Touch, 32GB(16+16), Intel Iris Xe, 1TB OPAL SSD, Intel Wi-Fi 6, Bluetooth, 4G LTE Band 14 (EMT511), GPS, Dual Pass (Ch1:GPS/Ch2:WWAN), Infrared Webcam, NO USB-C, Standard Battery, TPM 2.0, Emissive Backlit Keyboard, Flat	Each	1	\$5,051.20	24%	\$3,838.91	DA	SRL - FZ-55-7*

Option/Upgrades - Laptops, Semi-Rugged

Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core Segment ID	Product Category
SRL400	AC Power Adapter	43211507	CF-AA5713A2M	Panasonic	5765212	AC Adapter (110W) for FZ-55, CF-33	Each	1	\$97.00	17%	\$72.21	DC	For use with all configurations
SRL401	DC Power Adapter	43211507	CF-LNDDC120HW	Panasonic	2974934	120 Watt 12-32 Volt Vehicle DC Adapter for ToughBooks with Hardwired Installations (bare wire)	Each	1	\$166.54	17%	\$138.23	DC	For use with all configurations
SRL402	DC Power Adapter	43211507	CF-LNDDC120	Panasonic	2090640	120 Watt 12-32 Volt Vehicle DC Adapter for ToughBooks with Cigarette Lighter Plug Installations	Each	1	\$166.54	17%	\$138.23	DC	For use with all configurations
SRL403	Memory	43211507	FZ-8A22016	Panasonic	6730406	16GB Memory (RAM) for FZ-55 Mk2	Each	1	\$399.00	17%	\$331.17	DC	For use with all configurations
SRL404	Storage	43211507	FZ-ASD561T2W	Panasonic	5770557	1TB Opal SSD 2nd Drive (Quick-release) xPAK for FZ-55 Mk1, Mk2 Universal Bay Expansion	Each	1	\$1,150.00	17%	\$954.50	DC	For use with all configurations
SRL405	Storage	43211507	FZ-VSDR5511W	Panasonic	5770554	1TB SSD Main Drive (Quick-release) Per FZ-55 Mk1	Each	1	\$1,150.00	17%	\$954.50	DC	For use with all configurations
SRL406	Memory	43211507	FZ-8A22032	Panasonic	6799540	32GB Memory (RAM) for FZ-55 Mk2	Each	1	\$634.00	17%	\$526.22	DC	For use with all configurations

Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core Segment ID	Product Category
SRL407	Storage	43211507	FZ-VSD55152W	Panasonic	5770559	512GB Opal SSD 2nd Drive (Quick-release) xPAK for FZ-55 Mk1, Mk2 Universal Bay Expansion Area	Each	1	\$630.00	17%	\$522.90	DC	For use with all configurations
SRL408	Storage	43211507	FZ-VSD55151W	Panasonic	5770558	512GB SSD 2nd Drive (Quick-release) xPAK for FZ-55 Mk1, Mk2 Universal Bay Expansion Area	Each	1	\$440.00	17%	\$365.20	DC	For use with all configurations
SRL409	Memory	43211507	FZ-BXZ2016IS	Panasonic	680629	Pre-installed 16GB Memory (RAM) for FZ-55 Mk2	Each	1	\$399.00	17%	\$331.17	DC	For use with all configurations
SRL410	Memory	43211507	FZ-BXZ2032IS	Panasonic	680508	Pre-installed 32GB Memory (RAM) for FZ-55 Mk2	Each	1	\$634.00	17%	\$526.22	DC	For use with all configurations
SRL411	Barcode Reader Internal Pak	43211507	FZ-VBR551M	Panasonic	6761961	Internal Barcode xPAK for FZ-55 Mk1, Mk2 Universal Bay Expansion Area	Each	1	\$700.00	17%	\$581.00	DC	For use with all configurations
SRL412	Blu-Ray Internal Pak	43211507	FZ-VBD551W	Panasonic	5770542	Internal Blu-ray xPAK for FZ-55 Mk1, Mk2 Universal Bay Expansion Area	Each	1	\$395.00	17%	\$327.85	DC	For use with all configurations
SRL413	Smartcard Reader Internal Pak	43211507	FZ-VINF551W	Panasonic	5730429	Internal Contactless Smartcard xPAK for FZ-55 Mk1, Mk2 Front Expansion Area	Each	1	\$115.00	17%	\$95.45	DC	For use with all configurations
SRL414	Fingerprint Reader Internal Pak	43211507	FZ-VFP551W	Panasonic	5770548	Internal Fingerprint Reader xPAK for FZ-55 Mk1, Mk2 Front Expansion Area	Each	1	\$130.00	17%	\$107.90	DC	For use with all configurations
SRL415	Storage	43211507	FZ-VSD551T2W	Panasonic	5770557	1TB OPAL SSD 2nd Drive (Quick-release) xPAK for FZ-55 Mk1, Mk2 Universal Bay Expansion Area	Each	1	\$1,150.00	17%	\$954.50	DC	For use with all configurations
SRL416	Storage	43211507	FZ-VSD551T1W	Panasonic	5770556	1TB SSD	Each	1	\$1,100.00	17%	\$913.00	DC	For use with all configurations
SRL417	I/O XPAK	43211507	FZ-VGN552W	Panasonic	5770544	VGA + Serial + LAN xPAK for FZ-55	Each	1	\$135.00	17%	\$112.05	DC	For use with all configurations
SRL418	I/O XPAK	43211507	FZ-VGN553W	Panasonic	5770545	VGA + Serial + Rugged Fischer USB xPAK for FZ-55	Each	1	\$128.65	17%	\$106.50	DC	For use with all configurations
SRL419	I/O XPAK	43211507	FZ-VGN551W	Panasonic	5765701	VGA + Serial + USB-A xPAK for FZ-55 Mk1	Each	1	\$165.00	17%	\$136.95	DC	For use with all configurations
SRL420	Desktop Dock / Port Replicator	43211507	FZ-VEB551U	Panasonic	5770547	Desktop Dock for FZ-55, USB-A (4)	Each	1	\$480.00	17%	\$406.70	DC	For use with all configurations
SRL421	Vehicle Dock	43211507	GJ-55LVLT2P	Panasonic	6979893	Gamber Johnson Lite Vehicle Dock (dual pass) for Toughbook 55 and 54. Includes Lind power supply, USB-A (2), Serial, LAN Dual RF.	Each	1	\$1,351.95	17%	\$1,122.12	DC	For use with all configurations
SRL422	Vehicle Dock	43211507	GJ-55LVLT0	Panasonic	6870149	Gamber Johnson Lite Vehicle Dock (no pass) for Panasonic Toughbook 55 and 54, USB-A (2), Serial, LAN.	Each	1	\$937.02	17%	\$777.73	DC	For use with all configurations
SRL423	Vehicle Dock	43211507	GJ-55TLVD2	Panasonic	6630617	Gamber Johnson Premium TimLine Vehicle Dock (dual pass) for Panasonic Toughbook 55 and 54, USB-A (2), Serial, LAN, HDMI, VGA, Dual F.	Each	1	\$1,680.00	17%	\$1,394.40	DC	For use with all configurations
SRL424	Vehicle Dock	43211507	GJ-55TLVD0	Panasonic	6625348	Gamber Johnson Premium TimLine Vehicle Dock (no pass) for Panasonic TOUGHBOOK 55 and 54, USB-A (2), Serial, LAN, HDMI, VGA.	Each	1	\$1,418.00	17%	\$1,176.94	DC	For use with all configurations
SRL425	Vehicle Dock	43211507	HA-55LVC	Panasonic	6015532	Havis Cradle for Toughbook 54 and 55 and 55 Rugged Laptop	Each	1	\$439.01	17%	\$364.38	DC	For use with all configurations
SRL426	Vehicle Dock	43211507	HA-55LVCL	Panasonic	6107251	Havis Cradle for Toughbook 54 and 55 and 55 Rugged Laptop with Lind Power Supply	Each	1	\$669.46	17%	\$555.65	DC	For use with all configurations
SRL427	Vehicle Dock	43211507	HA-55LVDL2	Panasonic	5862978	USB-A (2), Serial, LAN, HDMI, VGA, Dual RF.	Each	1	\$1,373.30	17%	\$1,139.84	DC	For use with all configurations
SRL428	Vehicle Dock	43211507	HA-55LVDL2	Panasonic	5858228	Havis Premium Vehicle Dock (dual pass) for Panasonic Toughbook 55 and 54, USB-A (2), Serial, LAN, HDMI, VGA, Dual RF.	Each	1	\$1,142.86	17%	\$948.57	DC	For use with all configurations
SRL429	Vehicle Dock	43211507	HA-55LVDL0L	Panasonic	6890622	Havis Lite Vehicle Dock (no pass) for Panasonic Toughbook 55 and 54. Includes LIND power supply, USB-A (2), Serial, LAN.	Each	1	\$1,142.86	17%	\$948.57	DC	For use with all configurations
SRL430	Vehicle Dock	43211507	HA-55LVDLT0	Panasonic	6976946	Havis Lite Vehicle Dock (no pass) for Panasonic Toughbook 55 and 54, USB-A (2), Serial, LAN.	Each	1	\$966.02	17%	\$801.80	DC	For use with all configurations
SRL431	Laptop Case	43211507	TBC55AOC5-P	Panasonic	6271663	InfoCase - toughmate Always-On Case for the Panasonic Toughbook 55	Each	1	\$109.00	17%	\$90.47	DC	For use with all configurations
SRL432	Backpack	43211507	TBCBPK-P	Panasonic	1971537	InfoCase Back Pack for All Toughbook	Each	1	\$120.00	17%	\$98.60	DC	For use with all configurations
SRL433	Laptop Case	43211507	TBCOMUNV-P	Panasonic	2145809	InfoCase ComUniversal Top Load Case for All Toughbook	Each	1	\$83.00	17%	\$68.89	DC	For use with all configurations
SRL434	Stylus	43211507	FZ-VNP551U	Panasonic	5770550	Stylus for FZ-55	Each	1	\$25.00	17%	\$20.75	DC	For use with all configurations
SRL435	Keyboard	43211507	FZ-VKB5107U	Panasonic	6362477	Replacement Keyboard (US) for FZ-55 Mk1, Mk2	Each	1	\$160.00	17%	\$132.80	DC	For use with all configurations
SRL436	Battery Charger	43211507	CF-HJ55-DA-602	Panasonic	3607977	Havis 2nd Generation USB HUB for all Toughbook	Each	1	\$223.83	17%	\$185.78	DC	For use with all configurations
SRL437	Battery Charger	43211507	FZ-VCB551M	Panasonic	5770543	4-Bay Battery Charger for FZ-55 Mk1, Mk2. Includes 100W AC Adapter	Each	1	\$319.00	17%	\$264.77	DC	For use with all configurations
SRL438	Storage	43211507	FZ-VSDR55NTW	Panasonic	6824478	1TB Opal SSD Main Drive (quick-release) for FZ-55 Mk2	Each	1	\$1,150.00	17%	\$954.50	DC	For use with all configurations
SRL439	Storage	43211507	FZ-VSD551T1W	Panasonic	5770556	1TB SSD 2nd Drive (Quick-release) xPAK for FZ-55 Mk1, Mk2 Universal Bay Expansion Area	Each	1	\$1,100.00	17%	\$913.00	DC	For use with all configurations
SRL440	Storage	43211507	FZ-VSDR551T1W	Panasonic	5770554	1TB SSD Main drive (Quick-release) FOR FZ-55 Mk1	Each	1	\$1,150.00	17%	\$954.50	DC	For use with all configurations
SRL441	Screw Set	43211507	FZ-VSW551U	Panasonic	5770560	Screw Set for FZ-55.	Each	1	\$8.00	17%	\$6.64	DC	For use with all configurations
SRL442	Shoulder Strap	43211507	TBCSHSTRP-P	Panasonic	3376844	InfoCase Replacement Shoulder Strap for All Toughbook	Each	1	\$10.00	17%	\$8.30	DC	For use with all configurations

Warranty Option/Upgrades - Laptops, Semi-Rugged

Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core Segment ID	Product Category
SRL800	SSD Service 3 Yr (512GB)	43211507	CF-SVC512SSD3Y	Panasonic	4637377	512GB SSD - Toughbook No return of defective drive Years 1,2 and 3	Each	1	\$120.00	17%	\$99.60	DD	For use with all configurations
SRL801	SSD Service 4 Yr (512GB)	43211507	CF-SVC512SSD4Y	Panasonic	5809861	Years 1,2,3 and 4	Each	1	\$200.00	17%	\$166.00	DD	For use with all configurations
SRL802	SSD Service 5 Yr (512GB)	43211507	CF-SVC512SSD5Y	Panasonic	5457780	Years 1,2,3,4 and 5 Page 7	Each	1	\$275.00	17%	\$228.25	DD	For use with all configurations

Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	Manufacturer Part Number (OEM #)	Manufacturer (OEM)	SKU # / Item #	Item Description	Unit of Measure	Quantity in Unit of Measure	OEM MSRP / List Price	Contract Discount	Contract Price	Non-Core Segment ID	Product Category
SRL803	4th and/or 5th Year Warranty	43211507	CF-SVCLTEXT1Y	Panasonic	664618	Extended Warranty - Year 4 or 5. Models supported: CF-20, CF-31, CF-54, FZ-55	Each	1	\$200.00	17%	\$166.00	DD	For use with all configurations
SRL804	4th and 5th Year Warranty	43211507	CF-SVCLTEXT2Y	Panasonic	507320	Years 4 and 5	Each	1	\$350.00	17%	\$290.50	DD	For use with all configurations
SRL805	Standard Warranty, 4th or 5th Yr Extension APOS	43211507	CF-SVCLTEXTAPOS1Y	Panasonic	1636460	Extended Warranty - Apos Year 4. Models supported: CF-19, CF-20, CF-53, CF-54, FZ-55, CF-31, CF-C2	Each	1	\$260.00	17%	\$215.80	DD	For use with all configurations
SRL806	Standard Warranty, 4th and 5th Yr Extension APOS	43211507	CF-SVCLTEXTAPOS2Y	Panasonic	1548984	Years 4 and 5	Each	1	\$410.00	17%	\$340.30	DD	For use with all configurations
SRL807	Standard Warranty, 5th Yr Extension APOS	43211507	CF-SVCLTEXTAPOS5Y	Panasonic	1747343	Extended Warranty - Laptop Year 5 Models supported: CF-20, CF-31, CF-54, FZ-55	Each	1	\$325.00	17%	\$268.75	DD	For use with all configurations
SRL808	Protection Plus Warranty 3 Yrs	43211507	CF-SVCLTNF3YR	Panasonic	4681140	Protection Plus Warranty, CF-31, FZ-55, CF-20 Laptop Years 1, 2 and 3	Each	1	\$285.00	17%	\$236.55	DD	For use with all configurations
SRL809	Protection Plus Warranty 4 Yrs	43211507	CF-SVCLTNF4Y	Panasonic	488798	CF-31, FZ-55, CF-20 Laptop Years1, 2, 3 and 4	Each	1	\$500.00	17%	\$415.00	DD	For use with all configurations
SRL810	Protection Plus Warranty 5 Yrs	43211507	CF-SVCLTNF5Y	Panasonic	488805	CF-31, FZ-55, CF-20, Years 1, 2, 3, 4 and 5.	Each	1	\$800.00	17%	\$664.00	DD	For use with all configurations
SRL812	Protection Plus Warranty Yr 4 APOS	43211507	CF-SVCLTNFAPOS1Y	Panasonic	1787171	CF-31, CF-53, CF-54, FZ-55, CF-20, CF-C2, Apos Year 4	Each	1	\$400.00	17%	\$332.00	DD	For use with all configurations
SRL813	Protection Plus Warranty Yrs 4.5 APOS	43211507	CF-SVCLTNFAPOS2Y	Panasonic	1787173	Years 4 and 5	Each	1	\$675.00	17%	\$560.25	DD	For use with all configurations
SRL814	Protection Plus Warranty Yr 5 APOS	43211507	CF-SVCLTNFAPOS5Y	Panasonic	1846383	CF-20, CF-31, CF-54, FZ-55, Apos Year 5	Each	1	\$470.00	17%	\$390.10	DD	For use with all configurations
SRL815	Protection Plus Warranty Yr 4	43211507	CF-SVCLTNFV4	Panasonic	488798	Year 4	Each	1	\$215.00	17%	\$178.45	DD	For use with all configurations
SRL816	Protection Plus Warranty Yr 4.5	43211507	CF-SVCLTNFV5	Panasonic	488805	Year 4 and 5	Each	1	\$515.00	17%	\$427.45	DD	For use with all configurations
SRL817	Ultimate Care Services, 3 Yr	43211507	CF-SVCLTUCNFP3YR	Panasonic	4579300	Ultimate Care Protection - Laptop (Years 1,2 and 3) Models supported: CF-20, CF-31, CF-54, FZ-55	Each	1	\$385.00	17%	\$302.95	DD	For use with all configurations
SRL818	Ultimate Care Services, 4 Yr	43211507	CF-SVCLTUCNF4Y	Panasonic	4128682	Year 1,2,3 and 4	Each	1	\$550.00	17%	\$456.50	DD	For use with all configurations
SRL819	Ultimate Care Services, 5 Yr	43211507	CF-SVCLTUCNF5Y	Panasonic	4453120	Years 1,2,3,4 and 5	Each	1	\$850.00	17%	\$705.50	DD	For use with all configurations
SRL820	Absolute Resilience Services, 1 Yr	43211507	CF-SVCADDFRM12B	Panasonic	5565407	Absolute Resilience - 12 Month Term - Panasonic Warranty Bundle sku only.	Each	1	\$43.00	17%	\$35.69	DD	For use with all configurations

**Value-Added Services (VAS) - Laptops, Semi-Rugged (this category shall be the same for all Desktop Configurations)**

Contact Line Item # (CLIN)	Commodity Description	UNSPSC Code (Version 11)	SKU # / Item #	Unit of Measure	Quantity in Unit of Measure	Contractor's Standard Hourly Rate	Contract Discount	Contract Price
RLV1000	Installation	81110000	DGSTABINSTALL	Each	1	\$39.00	0%	\$39.00
RLV1001	Asset Tagging (Bidder administration of State provided tag, with number)	81110000	338519	Each	1	\$5.00	0%	\$5.00
RLV1002	Detailed Electronic Asset Information (in addition to Asset Tagging)	81110000	DGSDAT	Each	1	\$5.00	0%	\$5.00
RLV1003	Imaging (not for use with monitors)	81110000	534223	Each	1	\$20.00	0%	\$20.00
RLV1004	Take-Back Services	81110000	DGSTABTB	Each	1	\$7.56	0%	\$7.56
RLV1005	Deployment & Logistics	81110000	DGSTABDL	Hour	1	\$43.20	0%	\$43.20
RLV1006	Emergency Services (4-hour response time guarantee)	81110000	DGSES	Hour	1	\$140.00	0%	\$140.00
RLV1007	Microsoft Auto-Pilot Registration	81110000	CDWITENANT REGISTER	Each	1	\$8.97	0%	\$8.97

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**Rugged Laptop Specifications****Laptops, Rugged**

<b>Spec Item #</b>	<b>Product Attribute</b>	<b>Minimum Requirements</b>
RL-1	Rugged Laptop	Shall meet/include the following: <ul style="list-style-type: none"> <li>• Business Class</li> <li>• EPEAT Bronze</li> <li>• Energy Star (current version)</li> </ul>
RL-2	Display:	<ul style="list-style-type: none"> <li>• 11" (diagonal)</li> <li>• LED</li> <li>• HD</li> <li>• Anti-glare</li> <li>• brightness: 400 nits</li> </ul>
RL-3	Operating System:	Microsoft® Windows® 10 Pro (64-bit)
RL-4	Processor:	Functionally equivalent (or better) to: Intel Core i5 (7th generation)
RL-5	Memory:	<ul style="list-style-type: none"> <li>• 8GB (upgradeable to 16 GB)</li> <li>• DDR4 (or newer)</li> <li>• Non-ECC</li> </ul>
RL-6	Video:	Support: <ul style="list-style-type: none"> <li>• Direct X11 (or later)</li> </ul>
RL-8	Network Connection:	<ul style="list-style-type: none"> <li>• RJ45</li> <li>• 10/100/1000 Ethernet</li> </ul>
RL-9	Wireless:	<ul style="list-style-type: none"> <li>• 802.11 ac (or later)</li> <li>• Bluetooth 4.1 (or newer)</li> </ul>
RL-10	Additional I/O Ports:	<ul style="list-style-type: none"> <li>• 2 x USB (or later)</li> <li>• 1 x video out (DisplayPort, HDMI, or USB-C)</li> <li>• Audio Out</li> <li>• Microphone in</li> <li>• Docking Port</li> </ul>
RL-11	Audio:	Integrated audio with speaker
RL-20	Storage Option:	480GB SSD

**Rugged Laptop Specifications****Laptops, Semi-Rugged**

Spec Item #	Product Attribute	Minimum Requirements
SRL-1	Semi-Rugged Laptop	Shall meet/include the following: <ul style="list-style-type: none"> <li>• Business Class</li> <li>• EPEAT Bronze</li> <li>• Energy Star (current version)</li> </ul>
SRL-2	Display:	<ul style="list-style-type: none"> <li>• 13" (diagonal)</li> <li>• LED</li> <li>• HD</li> <li>• Anti-glare</li> <li>• brightness: 400 nits</li> </ul>
SRL-3	Operating System:	Microsoft® Windows® 10 Pro (64-bit)
SRL-4	Processor:	Functionally equivalent (or better) to: Intel Core i5 (6th generation)
SRL-5	Memory:	<ul style="list-style-type: none"> <li>• 8GB (upgradeable to 16 GB)</li> <li>• DDR4 (or newer)</li> <li>• Non-ECC</li> </ul>
SRL-6	Video:	Support: <ul style="list-style-type: none"> <li>• Direct X11 (or later)</li> </ul>
SRL-8	Network Connection:	<ul style="list-style-type: none"> <li>• RJ45</li> <li>• 10/100/1000 Ethernet</li> </ul>
SRL-9	Wireless:	<ul style="list-style-type: none"> <li>• 802.11 ac (or later)</li> <li>• Bluetooth 4.1 (or newer)</li> </ul>
SRL-10	Additional I/O Ports:	<ul style="list-style-type: none"> <li>• 2 x USB (or later)</li> <li>• 1 x video out (DisplayPort, HDMI, or USB-C)</li> <li>• Audio Out</li> <li>• Microphone in</li> <li>• Docking Port</li> </ul>
SRL-11	Audio:	Integrated audio with speaker
SRL-12	Battery:	40 Wh
SRL-13	Weight (in lbs):	6 Pounds (maximum)
SRL-14	Docking Station:	Must support a docking station option or a port replicator option that support laptop recharging.
SRL-15	Ruggedness:	Shall meet/include the following: <ul style="list-style-type: none"> <li>• Magnesium alloy (or equivalent) chassis (no plastic)</li> <li>• Moisture/dust-resistant keyboard and touchpad</li> <li>• Port covers on all external ports</li> <li>• IP51 certified</li> </ul>
SRL-16	Warranty:	3 Year Limited Warranty plus 3 Year NBD On-Site Service (CA Statewide)
SRL-17	Processor Option:	Functionally equivalent (or better) to: Intel Core i5 Vpro (6th generation or later), if available
SRL-18	Processor Option:	Functionally equivalent (or better) to: Intel Core i7 (6th generation or later)
SRL-19	Memory Option:	16GB, DDR4 (or newer), Non-ECC
SRL-20	Storage Option:	480GB SSD
SRL-21	Security Option:	TPM 2.0 (or later) functionality

Department of General Services, Procurement Division  
PC Goods Contracts

Attachment D - Deployment & Logistics Breakdown Summary (See tabs 1-4 for itemized details)

Section 1: Warehouse Receiving and Processing of Equipment				
Unit Time (hr)	PC Goods Qty (Project Based or Unit Based)	Total Time (hrs)	Task Description	Included (Y/N)
N/A	Project	0	Provide Long-Term Equipment Storage - up to 90 days (per SOW)	
N/A	Project	0	Provide Long-Term Equipment Storage - up to 180 days (per SOW)	
N/A	Project	0	Provide Long-Term Equipment Storage - up to 360 days (per SOW)	
N/A	Project	0	Used Equipment - Inventory and Preparation for Reuse of Equipment	
0.01	Per Unit	0	Bar Code Scan of equipment serial numbers and download into database	
N/A	Project	0	Detail asset reporting per customer requirement to include electronic/manual input and transfer per SOW	
Section 2: Equipment Assembly & Configuration				
Unit Time (hr)	PC Goods Qty (Project Based or Unit Based)	Total Time (hrs)	Task Description	Included (Y/N)
0.40	Per Unit	0	Custom All-in-One Assembly of factory components into non-factory configuration per customer specs	
0.25	Per Unit	0	Replace/Upgrade internal Computer Component. i.e., RAM, Video Card (post factory configuration)	
0.30	Per Unit	0	Perform BIOS settings or changes, i.e., Enable/Disable (Wake on LAN) during imaging	
N/A	Project	0	Advanced Imaging Services	
Section 3: Equipment Order Administration and Logistics				
Unit Time (hr)	PC Goods Qty (Project Based or Unit Based)	Total Time (hrs)	Task Description	Included (Y/N)
N/A	Project	0	Creating a Customer Schedule for Staggered Delivery to multiple locations (per SOW) (Schedule Only)	
N/A	Project	0	Create and implement custom/scanned data/cutsheets per scope of work (per SOW)	
1.75	Per Unit	0	Secure Cart Rental *** (unit time is per cart) ***	
Section 4: On Site Deployment Services				
Unit Time (hr)	PC Goods Qty (Project Based or Unit Based)	Total Time (hrs)	Task Description	Included (Y/N)
N/A	Project	0	End user training, per scope of work	
0.50	Per Unit	0	PC Implementation and Data migration between old and new system	
N/A	Project	0	Custom Remote On-Site Coordination/Onsite Project Management for larger rollouts (per SOW)	
0.50	Per Unit	0	Add/Remove software as required from a computer	
0.25	Per Unit	0	Launch virus protection, update and scan	
0.17	Per Unit	0	Add peripherals as required via direct connect, scanners, printers, PDA's	
0.25	Per Unit	0	Move and place equipment to be re-purposed into storage or re-deployment at single customer location	
0.17	Per Unit	0	vPro provisioning via customer-supplied certificate on USB	
N/A	Project	0	Configure Intel AMT USB key, install Intel SCS, integrate with MS AD and SCCM (per SOW)	
0.35	Per Unit	0	DOD wipe, certify and signoff	

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## NWN Value Added Services (VAS) Task Detail

Department of General Services, Procurement Division  
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## Attachment D - Section 1: Warehouse Receiving and Processing of Equipment

Long-Term Equipment Storage - up to 90 days (per SOW)	Fraction of D&L (Hrs)	Long-Term Equipment Storage - up to 180 days (per SOW)	Fraction of D&L (Hrs)	Long-Term Equipment Storage - up to 360 days (per SOW)	Fraction of D&L (Hrs)	Used Equipment - Inventory and Preparation for Reuse of Equipment	Fraction of D&L (Hrs)	Bar Code Scanning	Fraction of D&L (Hrs)	Detail Asset Reporting per customer requirement to include electronic/manual input and transfer per SOW	Fraction of D&L (Hrs)
Storing customer equipment up to 90 days beyond the statewide contract requirement of 30 calendar days, upon delivery to Contractor. Secure Storage, with regular Inventory checks to ensure no lost product. Provide customer access for inventory confirmation.		Storing customer equipment up to 180 days beyond the statewide contract requirement of 30 calendar days, upon delivery to Contractor. Secure Storage, with regular Inventory checks to ensure no lost product. Provide customer access for inventory confirmation.		Storing customer equipment up to 360 days beyond the statewide contract requirement of 30 calendar days, upon delivery to Contractor. Secure Storage, with regular Inventory checks to ensure no lost product. Provide customer access for inventory confirmation.		This task covers all the vendor effort surrounding proper transport, documentation, and secure storage of all used equipment being returned by the customer specifically for reuse by the same customer.		Scan equipment barcodes and enter manufacturer's serial numbers into Contractor handheld barcode scanner.	0.010	Locate and export detailed asset information as needed from Contractor database which includes: site location, customer PO, product description, manufacturer part number, customer asset number, customer asset tags, manufacturer serial number, delivery work order number, delivery location, contact person, and date/time delivered with signature validation.	
Note: Secure monitored, insured facilities.  Storage will only be charged if there is a delay in the project schedule and the storage charge is mutually agreed upon by Contractor and the customer.  During the storage period, equipment will be un-palletized to build orders and the remaining equipment will be re-palletized		Note: Secure monitored, insured facilities.  Storage will only be charged if there is a delay in the project schedule and the storage charge is mutually agreed upon by Contractor and the customer.  During the storage period, equipment will be un-palletized to build orders and the remaining equipment will be re-palletized		Note: Secure monitored, insured facilities.  Storage will only be charged if there is a delay in the project schedule and the storage charge is mutually agreed upon by Contractor and the customer.  During the storage period, equipment will be un-palletized to build orders and the remaining equipment will be re-palletized		Boxing up used device and all associated accessories at installation location.				Create custom asset report for customer from exported asset report. Format into MS Excel format by sorting report by type of equipment, location, date of delivery, customer purchase order.	
						Consolidation and documentation of all used equipment at vendor warehouse.				Deliver asset report updates to customer in MS Excel format on a regular basis throughout the project for use on customer SharePoint. Ready data for Remedy or Services Desk import and quality checks.	
						Transport upon completion of project of all used equipment back to agency location.				Note: Database experts are made available to assist the State in importing and normalizing data in their IT systems.	
Project Total Hours: Units Ordered	0.000 Project	Project Total Hours: Units Ordered	0.000 Project	Project Total Hours: Units Ordered	0.000 Project	Project Total Hours: Units Ordered	0.000 Project	Unit Total: Units Ordered	0.010	Project Total Hours: Units Ordered	0.000 Project
Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0

## NWN Value Added Services (VAS) Task Detail

### Department of General Services, Procurement Division PC Goods Contracts

#### Attachment D - Section 2: Equipment Assembly & Configuration

Custom All-in-One Assembly of factory components into non-factory configuration per customer specs	Fraction of D&L (Hrs)	Replace/Upgrade internal Computer Component, i.e., RAM, Video Card	Fraction of D&L (Hrs)	Perform Bios settings or changes, i.e. WOL (wake on LAN) during imaging	Fraction of D&L (Hrs)	Advanced Imaging Services	Fraction of D&L (Hrs)
Remove factory standard stands from monitors that need to be reconfigured to state standards (example: non-standard stands).	0.050	Install one of the following after the equipment is received at the Contractor warehouse: RAM, hard drive, wireless card or video card (desktop PC only).	0.250	Connect computer to power (for desktop, also connect to monitor) and start computer.	0.100	Additional handling necessary to facilitate imaging services outside of the vendor facility. Covers the additional handling needed for controlled imaging in a customer or secondary secure environment which is different from the final installation location.	
Lay out components in assembly line fashion for non-standard configuration.	0.050			Enter BIOS and make changes per SOW, i.e., add asset name, change security access, enable Wake On LAN.	0.200		
Attachment of custom bracket to PC.	0.075						
Attachment of custom bracket to Monitor.	0.075						
Construct the PC and the monitor onto one shared Integrated Work Center Stand.	0.075						
Repackage accessories into custom zip lock packaging.	0.035						
Repackage completed non-standard configuration into custom packaging.	0.040						
<b>Unit Total:</b>	<b>0.400</b>	<b>Unit Total:</b>	<b>0.250</b>	<b>Unit Total:</b>	<b>0.300</b>	<b>Project Total Hours:</b>	<b>0.000</b>
Units Ordered		Units Ordered		Units Ordered		Units Ordered	Project
<b>Total Hours</b>	<b>0</b>	<b>Total Hours</b>	<b>0</b>	<b>Total Hours</b>	<b>0</b>	<b>Total Hours</b>	<b>0</b>

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## NWN Value Added Services (VAS) Task Detail

**Department of General Services, Procurement Division**  
**PC Goods Contracts**

### Attachment D - Section 3: Equipment Order Administration and Logistics

Creating a Customer Schedule for Staggered Delivery to multiple locations (per SOW) (Schedule Only)	Fraction of D&L (Hrs)	Creating a Customer Schedule for Staggered Delivery to single location (per SOW) (Schedule Only)	Fraction of D&L (Hrs)	Custom Installation Documentation	Fraction of D&L (Hrs)	Secure Cart Rental (Customer performs installation of Equipment, not included when Contractor performs installation)	Fraction of D&L (Hrs)
Assign Contractor team and meet with customer to discuss schedule needs and resource requirements.		Assign Contractor team and meet with customer to discuss schedule needs and resource requirements.		Meet with customer to identify critical information needed for custom installation documentation.		Computer equipment is placed on an Contractor-supplied 5'x 2'x 6' rolling rack. Contractor to organize computers, pad and shrink wrap each rack for damage prevention.	1.250
Meet with customer to merge, communicate and manage all calendar and logistics into a proposed delivery schedule. Review approved schedule and commit resources (personnel, vehicles, and equipment). Sort equipment and accessories. Remove dunnage as required by SOW.		Meet with customer to merge, communicate and manage all calendar and logistics into a proposed delivery schedule. Review approved schedule and commit resources (personnel, vehicles, and equipment). Sort equipment and accessories. Remove dunnage as required by SOW.		Create sample documentation for customer review and approval.		After delivery, move rack into customer facility per customer's direction.	0.250
Generate required documents for receiving of equipment by customer at each location - includes, but not limited to, customer packing slips with serial #'s, location and contact information, & delivery instructions.		Generate required documents for receiving of equipment by customer at each location - includes, but not limited to, customer packing slips with serial #'s, location and contact information, & delivery instructions.		Print custom installation documentation for installation team.		Collect rack at customer facility and move to pick up location, i.e., loading dock.	0.250
				Organize printed installation documentation per location and installation date(s).		Note: All Racks are left on site with customer for customer use for approximately two weeks. Contractor will pick up all racks at a pre-scheduled date and time at no additional cost to customer.	
				Upon completion, scan installation documentation to network storage.			

NWN Value Added Services (VAS) Task Detail

						<b>Note:</b> Coordination with state facilities, IT and asset management personnel is done to ensure efficient accounting of state assets.				

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Department of General Services - Procurement Division  
PC Goods Contracts  
Attachment D - Section 4 On-Site Deployment Services

Training per Customer Scope	Fraction of Dut. (hrs)	PC Implementation and Data migration between old and new system	Fraction of Dut. (hrs)	Custom Remote On-Site Coordination	Fraction of Dut. (hrs)	Add/Remove software as required from a computer	Fraction of Dut. (hrs)	Launch virus protection, update and scan	Fraction of Dut. (hrs)	Add peripherals as required via direct connect, scanners, printers, PDAs	Fraction of Dut. (hrs)	Move and place equipment to be re-purposed into storage or re- deployment at customer location	Fraction of Dut. (hrs)	Who provisioning the customer- supplied certificate on USB	Fraction of Dut. (hrs)	Configure Intel AMT, USB key, install Intel SCS, integrate with MS AD and SCCM	Fraction of Dut. (hrs)	DDO wipe and certify computer	Fraction of Dut. (hrs)
Design, build and deliver one hour of training per unique customer requirements.		Login to the operating system (OS) with a temporary user account assigned by the customer.	0.150	Assign remote on-site Contractor personnel to assist the customer with deployment of equipment, location, and implementation of the customer's custom installation schedule. Work with customer to complete the validation of complete installation of equipment and complete the equipment and recode equipment replacement as needed.	0.050	At time of computer installation, login to customer computer with provided credentials.	0.050	At time of computer installation, login to customer computer with provided credentials.	0.050	At time of computer installation, attach up to three peripherals and make connections as required by customer.	0.170	At time of new computer installations, sort equipment to be recycled and equipment to be re-used. For re- purposed equipment, stage equipment in temporary on-site storage per customer requirements.	0.100	At customer site, activate vPro AMT on one computer with provided USB key. Confirm activation with customer IT.	0.167	Assist the Customer with the setup and provisioning of AMT into the customer's SCCM and Microsoft SCCM per scope of work.		Perform wipe of data from external storage device in computer equipment.	0.250
		Insert transfer of single user's data files to on-site storage (USB drive, external hard drive, etc.)	0.150		0.450	Install/uninstall provides software on customer computer with provided credentials (up to three software programs).	0.200	Launch virus, protection program and scan as required by customer.											0.050
		Copy documents to be loaded restore single user's data to new computer.	0.100																0.050
		Validate successful migration with customer.	0.100																
		Customer requirements are downloaded in SCCM, may require more than one-half hour of time to complete user data migration.																	
Project Total Hours:	Units Ordered	Unit Total	0.500	Project Total Hours:	Unit Total	0.500	Unit Total	0.250	Unit Total	Unit Total	0.70	Unit Total	0.250	Unit Total	0.167	Project Total Hours:	Unit Total	Unit Total	0.350
Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0	Total Hours	0

End of Sheet

Comparison of OEM Brands Rugged Laptops										Minimum Specifications	Intel® vPro® or AMD® Ryzen™ 7000 Series	Features of the offered model and model features (Intel® vPro® or AMD® Ryzen™ 7000 Series)	1-11" (diagonal)	Connectivity (Wi-Fi 6E, Bluetooth 5.3, USB-C, etc.)	Microsoft Windows 10 Pro (64-bit)	Certification (MIL-STD-883C, MIL-STD-883B, etc.)	Rugged (MIL-STD-883C, MIL-STD-883B, etc.)	Support (24/7, 1st/2nd/3rd/4th/5th/6th/7th/8th/9th/10th/11th/12th/13th/14th/15th/16th/17th/18th/19th/20th/21st/22nd/23rd/24th/25th/26th/27th/28th/29th/30th/31st/32nd/33rd/34th/35th/36th/37th/38th/39th/40th/41st/42nd/43rd/44th/45th/46th/47th/48th/49th/50th/51st/52nd/53rd/54th/55th/56th/57th/58th/59th/60th/61st/62nd/63rd/64th/65th/66th/67th/68th/69th/70th/71st/72nd/73rd/74th/75th/76th/77th/78th/79th/80th/81st/82nd/83rd/84th/85th/86th/87th/88th/89th/90th/91st/92nd/93rd/94th/95th/96th/97th/98th/99th/100th/101st/102nd/103rd/104th/105th/106th/107th/108th/109th/110th/111th/112th/113th/114th/115th/116th/117th/118th/119th/120th/121st/122nd/123rd/124th/125th/126th/127th/128th/129th/130th/131st/132nd/133rd/134th/135th/136th/137th/138th/139th/140th/141st/142nd/143rd/144th/145th/146th/147th/148th/149th/150th/151st/152nd/153rd/154th/155th/156th/157th/158th/159th/160th/161st/162nd/163rd/164th/165th/166th/167th/168th/169th/170th/171st/172nd/173rd/174th/175th/176th/177th/178th/179th/180th/181st/182nd/183rd/184th/185th/186th/187th/188th/189th/190th/191st/192nd/193rd/194th/195th/196th/197th/198th/199th/200th/201st/202nd/203rd/204th/205th/206th/207th/208th/209th/210th/211st/212nd/213th/214th/215th/216th/217th/218th/219th/220th/221st/222nd/223rd/224th/225th/226th/227th/228th/229th/230th/231st/232nd/233rd/234th/235th/236th/237th/238th/239th/240th/241st/242nd/243rd/244th/245th/246th/247th/248th/249th/250th/251st/252nd/253rd/254th/255th/256th/257th/258th/259th/260th/261st/262nd/263rd/264th/265th/266th/267th/268th/269th/270th/271st/272nd/273rd/274th/275th/276th/277th/278th/279th/280th/281st/282nd/283rd/284th/285th/286th/287th/288th/289th/290th/291st/292nd/293rd/294th/295th/296th/297th/298th/299th/300th/301st/302nd/303rd/304th/305th/306th/307th/308th/309th/310th/311st/312nd/313th/314th/315th/316th/317th/318th/319th/320th/321st/322nd/323rd/324th/325th/326th/327th/328th/329th/330th/331st/332nd/333rd/334th/335th/336th/337th/338th/339th/340th/341st/342nd/343rd/344th/345th/346th/347th/348th/349th/350th/351st/352nd/353rd/354th/355th/356th/357th/358th/359th/360th/361st/362nd/363rd/364th/365th/366th/367th/368th/369th/370th/371st/372nd/373rd/374th/375th/376th/377th/378th/379th/380th/381st/382nd/383rd/384th/385th/386th/387th/388th/389th/390th/391st/392nd/393rd/394th/395th/396th/397th/398th/399th/400th/401st/402nd/403rd/404th/405th/406th/407th/408th/409th/410th/411st/412nd/413th/414th/415th/416th/417th/418th/419th/420th/421st/422nd/423rd/424th/425th/426th/427th/428th/429th/430th/431st/432nd/433rd/434th/435th/436th/437th/438th/439th/440th/441st/442nd/443rd/444th/445th/446th/447th/448th/449th/450th/451st/452nd/453rd/454th/455th/456th/457th/458th/459th/460th/461st/462nd/463rd/464th/465th/466th/467th/468th/469th/470th/471st/472nd/473rd/474th/475th/476th/477th/478th/479th/480th/481st/482nd/483rd/484th/485th/486th/487th/488th/489th/490th/491st/492nd/493rd/494th/495th/496th/497th/498th/499th/500th/501st/502nd/503rd/504th/505th/506th/507th/508th/509th/510th/511st/512nd/513th/514th/515th/516th/517th/518th/519th/520th/521st/522nd/523rd/524th/525th/526th/527th/528th/529th/530th/531st/532nd/533rd/534th/535th/536th/537th/538th/539th/540th/541st/542nd/543rd/544th/545th/546th/547th/548th/549th/550th/551st/552nd/553rd/554th/555th/556th/557th/558th/559th/560th/561st/562nd/563rd/564th/565th/566th/567th/568th/569th/570th/571st/572nd/573rd/574th/575th/576th/577th/578th/579th/580th/581st/582nd/583rd/584th/585th/586th/587th/588th/589th/590th/591st/592nd/593rd/594th/595th/596th/597th/598th/599th/600th/601st/602nd/603rd/604th/605th/606th/607th/608th/609th/610th/611st/612nd/613th/614th/615th/616th/617th/618th/619th/620th/621st/622nd/623rd/624th/625th/626th/627th/628th/629th/630th/631st/632nd/633rd/634th/635th/636th/637th/638th/639th/640th/641st/642nd/643rd/644th/645th/646th/647th/648th/649th/650th/651st/652nd/653rd/654th/655th/656th/657th/658th/659th/660th/661st/662nd/663rd/664th/665th/666th/667th/668th/669th/670th/671st/672nd/673rd/674th/675th/676th/677th/678th/679th/680th/681st/682nd/683rd/684th/685th/686th/687th/688th/689th/690th/691st/692nd/693rd/694th/695th/696th/697th/698th/699th/700th/701st/702nd/703rd/704th/705th/706th/707th/708th/709th/710th/711st/712nd/713th/714th/715th/716th/717th/718th/719th/720th/721st/722nd/723rd/724th/725th/726th/727th/728th/729th/730th/731st/732nd/733rd/734th/735th/736th/737th/738th/739th/740th/741st/742nd/743rd/744th/745th/746th/747th/748th/749th/750th/751st/752nd/753rd/754th/755th/756th/757th/758th/759th/760th/761st/762nd/763rd/764th/765th/766th/767th/768th/769th/770th/771st/772nd/773rd/774th/775th/776th/777th/778th/779th/780th/781st/782nd/783rd/784th/785th/786th/787th/788th/789th/790th/791st/792nd/793rd/794th/795th/79
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**Certificate Of Completion**

Envelope Id: D3F361AE9BE346B6AEDBF7AF57E3C07A

Status: Completed

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Tyler Contract Number:

Source Envelope:

Document Pages: 44

Signatures: 1

Envelope Originator:

Certificate Pages: 2

Initials: 0

J.R. Wright

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678 W 18th Street

Envelopeld Stamping: Enabled

Merced, CA 95340

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WrightJ@cityofmerced.org

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Pool: City of Merced

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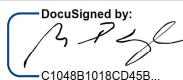
**Signer Events**

Brian Doyle

doyleb@cityofmerced.org

Interim City Attorney

City of Merced

Security Level: Email, Account Authentication  
(Optional), Login with SSO**Signature**DocuSigned by:  
  
C1048B1018CD45B...Signature Adoption: Drawn on Device  
Using IP Address: 174.62.104.192**Timestamp**

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Lynda Kovalcheck

kovalcheckl@cityofmerced.org

Legal Administrative Assistant

Security Level: Email, Account Authentication  
(Optional)**COPIED**

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