C.	MAINTENANCE AND SUPPORT FEES	
ITEM	**DESCRIPTION**	**INVESTMENT**

1. MAINTENANCE AND SUPPORT AGREEMENT (Year 1 Cost):

Maintenance and Support to begin on the first day of the month following Amendment Effective Date.
Includes 24/7 Support for CAD.

For Period 07/01/2017 - 06/30/2018 (pro-rated based on contract signature date)	$2,730
For Period 07/01/2018 - 06/30/2019	$2,785
For Period 07/01/2019 - 06/30/2020	$2,840

Pricing Assumptions

Personal Computers must meet the minimum hardware requirements for New World products. Microsoft Windows 7/8 or later is required for all client machines. Windows 2008/2012 Server and SQL Server 2008/2012 are required for the Application and Database Server(s).

New World product requires Microsoft Windows 2008/2012 Server and SQL Server 2008/2012 including required Client Access Licenses (CALs) for applicable Microsoft products. Servers must meet minimum hardware requirements provided by Tyler.

New World product requires Microsoft Excel or Windows Search 4.0 for document searching functionality; Microsoft Word is required on the application server for report formatting.

Tyler recommends a 100/1000MB (GB) Ethernet network for the local area network. Wide area network requirements vary based on system configuration, Tyler will provide further consultation for this environment.

Does not include any required 3rd party hardware or software unless specified in Section C of this Investment Summary. Customer is responsible for any 3rd party support.

Licensed Software, and third party software embedded therein, if any, will be delivered in a machine readable form to Customer via an agreed upon network connection. Any taxes or fees imposed are the responsibility of the purchaser and will be remitted when imposed.

Authorized Client Signatory:

_____   _____

Signature   **Date**