MTR2000 Base Station & Receiver (All Bands-UHF/VHF/800/900) Intent to Cancel

Product Information:

MTR2000 Cancellation - Models & Band Options impacted:

- T5544 (MTR2000 Station - Direct channel)
- T5766 (MTR2000 Station - Indirect channel)

Orders for MTR2000 base station /repeaters will be accepted per the schedule below:

	UHF	800	900	VHF
Band Options	X340, X341, X540,	X450	X460	X330, X345, X530
Last Order Date	Completed 4/1/2010	11/1/2010	11/1/2010	3/1/2011
Last Ship Date	Completed 4/30/2010	11/30/2010	11/30/2010	3/31/2011

- T5731 (MTR2000 Receiver - Direct channel)
- T5769 (MTR2000 Receiver - Indirect channel)
- **Orders for MTR2000 receivers will be extended per the schedule below:**

	UHF	800	900	VHF
Band Options	X320	X600	X663	X319
Last Order Date	September 01, 2011	September 01, 2011	September 01, 2011	September 01, 2011
Last Ship Date	September 30, 2011	September 30, 2011	September 30, 2011	September 30, 2011

Note: The MTR2000 is not included in the U.S. Government Services Administration contract (GSA).

Replacement Product:

The MTR2000 station will be replaced by the MTR3000 station for analog conventional operation. MTR3000 is also MOTOTRBO Digital capable. SMARTNET and SmartZone trunking are not compatible with MTR3000; Quantar stations are still available through 2011 as analog trunking alternatives.

Please see details below or contact your sales account team on the MTR3000 station or its future rollout plans:

MTR Band	Release Date
MTR3000 UHF Station	Released 1/29/2010
MTR 3000 800/900 Station	Released 9/17/2010
MTR3000 VHF Station	Released 12/17/2010
MTR3000 Analog Receiver	Scheduled 9/30/2011

Regional Impact:

The MTR2000 base station/receiver (all bands-UHF/VHF/800MHz/900MHz) cancellation is effective in ALL regions (North America, Latin America, Asia Pacific, Europe, Middle East, Africa, and Israel) where product models and corresponding hardware options and accessories are sold.

Systems Impact:

- SMARTNET/SmartZone - MTR3000 is not certified for SN/SZ. To add channels to these 3600-baud trunking systems, the Quantar station can be purchased through December 2011.
- Analog Conventional - MTR3000 supports analog conventional operation. Refer to the comparison matrix in the information repository below for a list of exceptions and operational differences between MTR2000 and MTR3000

Service Impact:

Commercially reasonable efforts will be made to provide aftermarket product support via the Customer Fulfillment Center for up to 7 years as follows:

MTR Band	Last Shipment Date	Service Support End Date
MTR2000 UHF	4/30/2010	3/31/2018
MTR2000 800/900 MHz	11/30/2010	3/31/2018
MTR2000 VHF	2/28/2011	3/31/2018

Contacts:

For MTR2000/MTR3000 product specific implications of this cancellation:

Urvi Purani

urvipurani@motorola.com

847.576.2387

For SMARTNET/SmartZone System implications of this cancellation:

Scott Segin

Scott.Segin@motorola.com

847.576.9065

For system / network specific inquiries, please contact your local account team.

For service or support inquiries, please contact your local team or contact

Motorola Solutions Customer Fulfillment Center

In the US, call 1-800-422-4210

In Canada, call 1-800-543-3222

In Latin America, Asia, Middle East, and Europe, call 1-847-538-8023

Federal Inquiries, call 1-800-826-1913