



January 29, 2018

Tracking Number: 21215

Marvin Dillsaver  
Merced Police Department  
611 W. 22<sup>nd</sup> St.  
Merced, CA 95340

Subject: Customer Premise Equipment (CPE) Fixed Allotment Funding

Dear Mr. Dillsaver:

The California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch) has received your January 26, 2018 Advance Notification for CPE Funding letter of intent to replace the 9-1-1 telephone system at your Public Safety Answering Point (PSAP). Acceptance of CPE Allotment funds from the CA 9-1-1 Branch commits your agency to PSAP operations 24 hours-a-day, seven days-a-week, for a minimum of five years. If PSAP operations are not maintained at that level, the Merced Police Department may become financially responsible for all subsequent CPE maintenance and 9-1-1 network service charges. Our evaluation of recent 9-1-1 emergency call volume qualifies the Merced Police Department for a Fixed Allotment in the amount of \$346,000.00. The Fixed Allotment funding will expire June 30, 2019 if your CPE approval process has not been initiated. Years six (6) and seven (7) of extended maintenance will not be deducted from your Fixed Allotment. Extended maintenance cost in year eight (8) and beyond is the PSAPs responsibility.

The CA 9-1-1 Branch has implemented a non-mandatory Master Purchase Agreement (MPA) that enables participating vendors to invoice the CA 9-1-1 Branch directly for the purchase of 9-1-1 systems and services. User instructions for the MPA are available at:

<http://www.caloes.ca.gov/for-governments-tribal/public-safety/ca-9-1-1-emergency-communications-branch/ca-9-1-1-services-contracts>

Please contact me directly with any questions at [yvonne.winn@caloes.ca.gov](mailto:yvonne.winn@caloes.ca.gov) or (916) 657-9460.

Sincerely,

YVONNE WINN, 9-1-1 Advisor  
California 9-1-1 Emergency Communications Branch

cc: Norm Andrade