

CITY OF MERCED

Merced Civic Center 678 W. 18th Street Merced, CA 95340

Legislation Details

File #: 24-210 Version: 2 Name:

Type: Consent Item Status: Passed

File created: 2/22/2024 In control: City Council/Public Finance and Economic

Development Authority/Parking Authority/Successor

Agency to the Redevelopment Agency

On agenda: 3/4/2024 Final action: 3/4/2024

Title: SUBJECT: Approval to Waive the Competitive Bidding Requirement to Allow for the Purchase of

Standardized Equipment and Approval of Software Subscription Amendment with FreshWorks, Inc.

with a not to Exceed Amount of \$15,443 in Fiscal Year 23/24

REPORT IN BRIEF

Considers approving to waive the competitive bidding requirement pursuant to Merced Municipal Code section 3.04.210 for purchase and the approval of the software subscription with FreshWorks, Inc for \$15,443 for fiscal year 23/24 with a total not to exceed amount to FreshWorks of \$86,326.

RECOMMENDATION

City Council - Adopt a motion:

A. Approving to waive the competitive bidding requirements as stated in Section 3.04.210 of the Merced Municipal Code pursuant to an annual service or supply agreement; and,

- B. Approving a software subscription amendment with Fresh works Inc. for an Information Technology Service Management software of \$15,443 for fiscal year 23/24; and,
- C. Authorizing the City Manager to execute the necessary documents; and,
- D. Authorizing the Finance Officer to make the necessary budget adjustments.

Sponsors:

Indexes:

Code sections:

Attachments: 1. Service Order Form.pdf, 2. FreshWorks Service Agreement.pdf

Date	Ver.	Action By	Action	Result
3/4/2024	2	City Council/Public Finance and Economic Development Authority/Parking Authority/Successor Agency to the Redevelopment Agency	approved	Pass