File #: 18-202, **Version:** 1

Report Prepared by: Marvin Dillsaver, Police Communications Supervisor

SUBJECT: Consideration of an Amendment to Agreement with PM AM Alarm Management

REPORT IN BRIEF
Consider approving an amendment to the existing Professional Services Agreement with PM AM Alarm Management to gain access to our test server under city supervision to extract our historical data for alarm users.

RECOMMENDATION
City Council - Adopt a motion approving an amendment to an agreement for professional services with PM AM Alarm Management at zero cost; and authorizing the City Manager or Assistant City Manager to execute the necessary documents.

ALTERNATIVES
1. Approve as recommended by staff; or
2. Approve subject to modification as conditioned by City Council; or
3. Refer to staff for reconsideration of specific items; or,
4. Deny

AUTHORITY
Article III of Title 3, Chapter 3.04, of the Merced Municipal Code.

CITY COUNCIL PRIORITIES
This action supports the City Council's priorities of increasing organization efficiency and effectiveness as well as enhancing public safety.

DISCUSSION
On December 18, 2017, City Council approved an agreement with PM AM Corporation for the management and administration of the City's burglar alarm systems and false alarm ordinance.

PM AM Corporation has requested an amendment to the original contract for false alarm services to include the additional services of accessing the City's computer system to extract and collect historical data pertaining to the City's false alarm program. A backup copy of all data from our production servers will be placed on our test servers to allow the vendor to extract the historical alarm data from an area with the least amount of intrusion to the system. This work will be done in conjunction and supervised by the City's IT department. PM AM has agreed to collect the historical alarm data for use within the new alarm management software without a fee to the city.

IMPACT ON CITY RESOURCES

No appropriation of funds is necessary. There is no fee for the extraction of historical data

ATTACHMENTS

1. Original Agreement
2. Amendment to Agreement